

October 2025

Draft Waste & Litter Strategy 2026-2040: Community Engagement Report

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Engagement overview

The **Waste and Litter Strategy 2026–2040** (the Strategy) sets out how we will work towards a cleaner, greener and more sustainable future. It focuses on reducing waste and litter, recovering more resources and providing accessible, affordable and efficient waste services for our growing community. It was informed by engagement that was done in late 2024.

The Strategy builds on the Wyndham 2050 Community Vision and what community has told us matters most. A four-year action plan (provided at the end of the Strategy document) sets out how and when Council will deliver the Strategy's targets through to 2030.

As this was a public exhibition of the draft Strategy, the engagement asked community to rank the priorities in the action plan and provided open ended text for any other feedback on the larger document.

Engagement opened on Wednesday 23 September and closed 21 October 2026. Overall, we heard from 147 people via an online survey on The Loop. For a full breakdown of who we heard from, see Appendix 1 at the end of this report.

Of the 147 survey responses received, approximately 55 respondents provided additional written comments. The following 3 major themes reflect the analysis of those open-ended comments. A full analysis of themes is provided on page 5.

1. Illegal dumping, enforcement and disposal costs
2. Maintaining weekly general waste collection
3. Education and awareness

How did the community get involved?

The below tables outline the ways we engaged with the community and the activities undertaken to promote the engagement.

147 survey contributions	**1,589** page views on The Loop page	**1,335** total visitors to The Loop page

Online promotion	Promotions of this engagement opportunity were run via social media. These included a mix of paid and organic advertisements. • Reach: 8316 • Engagement: 772 (number of clicks through to The Loop)
Other communication activities	• Digital screen promotion on library and all community centre screens with QR code link to the Loop page • News article provided to local media • New article on Wyndham website

What did we hear?

The below highlights the feedback received **via The Loop online survey** during the engagement process. The dotmocracy data was manually entered into The Loop survey so is also included in these results.

Survey results

Participants were asked to prioritise targets from the action plan in each of the 4 key areas.

Question 1: Area 1: Landfill diversion

Priority	Ranked 1st	Ranked 2nd	Ranked 3rd
Help residents understand how to use Council waste services and reduce contamination	72 (55.0%)	38 (29.0%)	21 (16.0%)
Review kerbside collection frequencies to better meet community needs	55 (45.8%)	26 (21.7%)	39 (32.5%)
Strengthen Council's role in the circular economy by keeping resources in use for longer	19 (16.2%)	56 (47.9%)	42 (35.9%)

Question 2: Area 2: Transfer station and hard waste recovery

Priority	Ranked 1st	Ranked 2nd	Ranked 3rd
Improve hard waste services and explore opportunities to reuse materials	67 (49.6%)	37 (27.4%)	31 (23.0%)
Explore new ways to increase recycling	44 (34.1%)	51 (39.5%)	34 (26.4%)
Work with government and industry to find new markets for hard-to-recycle materials	35 (28.7%)	37 (30.3%)	50 (41.0%)

Question 3: Area 3: Dumped rubbish reduction

Priority	Ranked 1st	Ranked 2nd	Ranked 3rd
Increase recycling opportunities through community recycling stations, e-waste and clothing hubs	57 (44.5%)	40 (31.3%)	31 (24.2%)
Work with the Victorian Government and key agencies to reduce dumped rubbish and advocate for fairer disposal costs	55 (40.2%)	45 (32.9%)	37 (27.0%)
Continue to improve education and enforcement to help prevent illegal dumping	34 (25.8%)	46 (34.8%)	52 (39.4%)

Question 4: Area 4: Satisfaction, service quality and affordability

Priority	Ranked 1st	Ranked 2nd	Ranked 3rd
Advocate for more flexible waste and recycling services that respond to community needs	69 (51.5%)	50 (37.3%)	15 (11.2%)
Improve collection times for dumped rubbish	48 (38.4%)	39 (31.2%)	38 (30.4%)
Provide waste and recycling information through more channels in ways that suit our community	29 (24.8%)	34 (29.1%)	54 (46.2%)

Question 5: Is there anything else you'd like to add?

This question was not mandatory and there were 55 responses. They have been themed displayed below. A full list of all responses is provided in Appendix 2.

Theme	Percent	Count
Theme 1: Illegal dumping, enforcement and disposal costs Community requesting bigger fines, CCTV, patrols and comments about it getting worse across the municipality. **"People keep doing illegal dumping. Maybe cheaper disposal or free would reduce illegal dumping."**	53%	29
Theme 2: Maintaining weekly general waste collection Most comments to keep current frequency – especially larger families, some requesting weekly recycling and a small amount requesting less frequent collections. **"Fortnightly rubbish collection is simply not an option."**	33%	18
Theme 3: Education and awareness Requests for clearer information on what goes in which bin, renters not knowing about tip vouchers / hard rubbish collection, suggestions to provide information in different languages. **"Embed waste, litter and recycling education into our education system."**	31%	17
Minor themes • Recycling improvements (12 comments, 22%) • Tip fees (too high, leading to illegal dumping) (11 comments, 20%) • Fogo & green waste (8 comments, 15%) • Waste reduction and packaging (4 comments, 7%)		

Next steps

The feedback received through this community engagement will be reviewed and considered by the project team and used to inform the final version of the Waste and Litter Strategy and associated Action Plan, including the prioritisation and timing of actions.

The Waste and Litter Strategy will be presented to Council at the Council Meeting on 15 December 2026.



Appendix 1: Who did we hear from?

The below highlights who we heard from during our engagement via The Loop survey.

Age Group	%	Count
Under 12	0%	0
12-17	0.68%	1
18-24	2.74%	4
25-34	10.27%	16
35-44	24.66%	36
45-54	29.45%	43
55-64	16.44%	24
65+	15.75%	23
Total	**100%**	**147**

Gender	%	Count
Woman female	57.53%	84
Man or male	37.67%	56
Non-binary	1.37%	2
Prefer not to say	3.42%	5
Total	**100%**	**147**

Language	%	Count
English	94.2%	139
Hindi	4.11%	6
Mandarin	2.05%	3
Punjabi	0.68%	1
Telugu	2.05%	3
Urdu	1.37%	2
Other	15.07%	22
Total	**100%**	**147**

Suburb	%	Count
Hoppers Crossing	8.22%	12
Mambourin	2.05%	3
Manor Lakes	3.42%	5
Point Cook	43.84%	64
Tarneit	8.22%	12
Truganina	2.74%	4
Werribee	19.86%	29
Werribee South	2.74%	4
Williams Landing	1.37%	2
Wyndham Vale	7.53%	11
Outside Wyndham	0.68%	1
Total	**100%**	**147**

Identity	%	Count
A person living with disability and/or someone caring for a person living with disability	17.12%	25
An Aboriginal and/or Torres Strait Islander person	2.5%	3
A person who identifies as LGBTQIA	7.53%	12

Appendix 2: Feedback from engagement

Below is the feedback received from the engagement question **“Is there anything else you’d like to add?”**

Note that any comments deemed offensive have not been included.

Response
A separate community based bottles recycling. Can't imagine to keep bottles into current yellow bin and what happen with all the breakages mixed up
As a family of seven, including five children, moving to fortnightly rubbish collection would place a significant burden on our household. With five children, we naturally generate more household waste, and having to store two weeks' worth of rubbish would be extremely difficult, particularly in terms of space, hygiene and managing unpleasant smells. We respectfully ask Council to consider the needs of larger families and the very real challenges this change would create for us.
clearer education as what goes in what bins.
Copy Moreton Bay City Council in QLD and how they do things. It works.
Current pick up times are not enough for a family of 6. At 62, I have to stand in my general waste bin in order to make rubbish fit. Bin sizes should be according to the number of house occupants
Do not decrease red bin collection from once a week. For with medical needs the waste would build up too much.
Drop tip prices . Charge other councils more to use it Bring back yearly hard rubbish Open tip shop Free green waste depts for both pick up and drop off Free recycling depotsPut more resources into identifying and prosecuting dumpers . Raise the fines to ridiculous amounts
Due to the frequency of dumped rubbish, the behaviour is becoming a 'norm'. Increasing the detection (through drones and CCTV at hot spots), enforcement (fines, penalties, consequences), and education is vital. Tiny fines for businesses that make thousands by avoiding legal disposal does nothing to curb the behaviour.
It appears that these members of our community are not familiar with dumping laws including the dumping of rubbish in nature strips which means our community and area is looking increasingly fly unsightly. There needs to be a communication strategy that informs these residents of rubbish removal services / recycling, the rights and wrongs of managing their rubbish (be it recycling bins, tip access, illegal dumping and misuse of services.
Educating the community sounds like a good idea, but how? Brochures go unread, as does media. Yet it takes only one bin of plastics to ruin an entire truckload of recyclables. I have a neighbour who puts out the yellow bin every week and it contains anything from plastics to food scraps. How do you reach out to people like him? I believe there has to be incentives beyond 'doing the right thing' to get these people to join the rest of us.
Embed waste, litter and recycling education into our education system from primary school age. Countries like Japan, despite high density living, are such good examples of when waste and litter education is instilled in the younger population that doing things right is almost like second nature to them.
Fogo and general rubbish bins should be weekly and be in line with other councils and provide biodegradable plastic liners for fogo bins. We get charged a lot for very little especially in Wilmington Ave. seen no works being done apart from foot paths.
Fortnightly general waste collection would make the dumped rubbish problem worse. Whoever proposed that idea needs to go outside on any collection day. Green bins absolutely do not need a weekly service.
Fortnightly rubbish collection is simply not an option. The vast majority of bins in Point Cook are overflowing every bin day as it is. Given the amount of dumping in general and using open space bins to dispose of household waste there is, halving collections would absolutely make this so much worse.
General rubbish collection should be collected less frequently. There needs to be a separate glass collection or facility to deposit. More promotion of soft plastic recycling in partnership with supermarkets.
Give each household 2 recycling bins or recycling picked up weekly
Greater enforement with higher penalities needed for illegal dumpers.
Green waste must be free to dump at landfill
Harsher punishment and improved enforcement of the punishments. There's no accountability or consequences to their actions so the perpetrators just continue dumping.
Have community skip bins. Hiring skip buns is expensive this is why people litter
Have weekly recycling sessions so each week all 3 bin go out Or do fortnight red bin

Response
Higher fines for illegal dumping
I am firmly of the belief that we're suffering from an influx of dumped rubbish due to two factors: 1) the cost to dispose of waste is ridiculous (which I'm aware is not set by Council - however i do believe Council should advocate to lower it. A prime example is $92 for a resident with a heaped trailer of green waste - this should be free to dispose of!) 2) Poor education of some dumpers. There have been numerous instances lately of general household waste being dumped (which would go for free in general household waste collections, so price is not a factor). I would encourage Council to explore the reasons behind this - perhaps some offenders do not have adequate capacity in their household bins due to large/multi generational families living in a single house which is common in parts of Wynham.
I Am seeing lots of illegal dumped rubbish on drive ways, on walk ways and other public places like parks , wet lands and other areas i think there should be stricter rules and checks to reduce that to make the surrounding nicer and cleaner so it is important to educate people of their rights and about free pickups
I am very happy with current arrangement since green waste bins were made compulsory my household waste has reduced. And we are recycling more. But I think not many people are doing it. We should train more people. So we could reduce it completely.
I believe there needs to be better community education about waste mangement. Most people do not realise that even if they rent, they can still get a hard rubbish collection. I think a huge mail out is needed.
I did a hard waste pick up, I sorted the items like with like as per the instructions and watched the workers put everything but a small freezer into the compactor truck. Items like fluorescent light tubes, e-waste, metal, green waste, etc. that should be recycled or disposed of carefully seem to just be going to the tip.
I have lived in Hobson bay when they tried the waste every fortnight. It was horrendous with the smell and everyone dumping. It did not encourage more people to use their green bins more. Please discuss with their council before considering this change.
I like the majority of ideas, but dont support fortnightly general waste. That should stay at weekly, and no need for purple bins at all.
I would like to have green waste collected weekly and have affordable rubbish disposal
I would love to see Council take a stronger approach to turning local waste into local opportunities. At [Business removed], we are currently working with [Business removed] on [Business removed], an innovative product that converts difficult-to-recycle plastics into synthetic aggregate that can be used in concrete. There is a real opportunity for Wyndham to lead the way in the circular economy by collecting local plastic waste, having it processed into [Business removed] and then using that material in concrete for local footpaths, parks and other council infrastructure. Rather than simply focusing on collecting and disposing of waste, we should be looking at how we can reuse it locally, support local businesses, create jobs and reduce our environmental impact. I'd welcome the opportunity to work with Council on a trial project and explore how this could become part of Wyndham's future infrastructure and sustainability strategy. It's about turning Wyndham's waste into something valuable for Wyndham.
I'm not sure that the FOGO bin is being used enough to warrant weekly collection. If you want to reduce waste I think areas to target would be disposable nappies and fast food/takeaway as I think these create a lot of waste.
Im sick of being penalised for being a single ratepayer only putting my rubbish out every 3 weeks or so yet others cannot even sort waste and fill bins every week. Educate people and start fining them
Increase policing and monitoring programs to prevent illegal dumpling, including surveillance in spots that are being reported as regular spots where people dump illegally and harsher punishments for people who break the law.
Increase the size of the red bin and keep it weekly. Make recycling/green collection weekly as well.
It has to be about education for newer Australians, you can ignore the fact that its a certain demographic that does a vast majority of the dumping, its a cultural issue
I've got no room to store the 3 huge bins at the moment. We are small house, two people and green bin is mainly 10% full at collection (3-4 caddy's a fortnight). Every 2 months extra green from printing. Red bin, now only 10-15% full most weeks. Recycle is over 50%. Can we offer residents an option for smaller bins
Just do more, the dumped rubbish is taking over & people are allowed to do it without consequences.
Keep general waste collection weekly, many families (particularly those with babies (nappies etc)) have extremely full general waste bins every single week already
Less Bins for the landlords to pay on their rates, have more disposable depots like we have for bottles and cans.
More frequent green bins collection. They smell, create bugs and not everyone has a garden big enough to make and use the compost.
More patrolling. There is rubbish dumped for weeks / months. More patrolling and more fines.

Response
More recycling stations would help people do the right thing
Most families now have 2 recycling and garbage bins I think there should a look at more garbage pick ups and recycling recycling should be once a week same as garbage and maybe looking into a 360L recycling bin
No
No, I don't believe it's up to me (not the specialist) to lecture council's waste teams. When it comes to illegal dumping its a numbers game. Number of people. Cost and access to services. etc etc... HOWEVER... I do wonder if a return to nominated hard waste days might help curb the domestic illegal dumping (commercial is a different beast). I know we have up to 3 days each, I see the council advertising. But, I wonder how many renters understand, and how much of the migrant population are aware.
People keep doing illegal dumping. Maybe cheaper disposal or free would reduce illegal dumping. Also need cmaeras on sites where people.dump and fine them.
People of wyndham i don't think really.umderstand the impact landfill has. As someone who was a resident for years not really seeing the damage before becoming a worker in the waste industry it was a real eye opener. Most people think everything goes to the same place and all ends up in landfill anyway. Maybe a video or presentation of some kind touring the werribe RDF and Visy sites showing the differences could help people make a better decision.
Please do not touch our regular kerbside collection pick ups, as they work perfectly fine!
Please do not waste money on giving every house another bin. Make recycling stations easy to get to and people will use them. It will save immense amounts of money. Not everyone needs a bin dedicated to only glass.
Please make it more clear on FOGO bin items in order to eradicate contamination in the dumping facility.
Please provide more convenient (and more frequent) ways to throw cardboards and packaging. With so many online deliveries, the fortnightly collection for recycle-item bins is far from enough. So many households have cardboards and packaging overflowing at home.
Provide more information to residents about hard waste collection, as renters seem unaware that they also get free collection. There needs to be stronger and more prevalent community education regarding waste/recycling contamination and impact on the local environment
Provide other services for people with limited access to vehicles to take rubbish to collection station/tip.
Put a list of contacts from local business that offer fridge/stove/metal collection in various areas of WCC.
Recycling/ yellow lid bin collection every week insted of every fortnight.
Reduce costs at the tip
Regular patrols around building sites/new home areas will catch a lot of dumpers and builders rubbish. Fines aren't working, reduce tip fees for individuals
Remind to community that the cost of illegal dumping is paid for by all ratepayers. Extra citizen vigilance and reporting will help reduce that cost.
Soft plastic recycling and weekly recycling bin emptying
Something like 45% of Wyndham residents were born overseas, English is not their 1st language so I am not sure how you would use other Channels to inform everyone. Singapore you don't see waste or dumping I just think we are not scared of the rules and laws here.
Stop wasting our rates money on purple glass bins, and what right do you have to go through peoples bins! Perhaps provide correct information on what can and can not be placed in bins. We are not mind readers, I had no clue that bottles had to be finished and caps removed. Never been advised.
The Council's website confirms that commercial properties without a Council waste managment charge may be ineligible for its household waste services. This raises an imporant strategic issue: Wyndham operates a commercial waste disposal facility, yet its new 2026-2040 strategy does not clearly quantify how much commercial and industrial waste is generated within Wyndham, how much is imported from other mucipalities, or what proportion is recovered rather than landfilled. We can learn from Sweden with Integrated waste to energy and heating for managing waste. Denmark - urban waste to energy infrastructure. Singapore's incinerators reduce waste volume by about 90% that goes to landfill disposal.
The police and governing bodies need to step up and give these people that are dumping rubbish a decent fine. Also taking away a tip voucher when our rates are so high is a disgrace
The Purple bins - we don't need. It is just another tax grab and will be yield no value and in 10 years down the line we will be reading articles about how taxpayers' money was squandered on another failed scheme that we will just be slugged with for eternity. Maybe learn to do things WITHIN Budget before asking for more.
The recycling bin should move to weekly but DONT make the red bin fortnightly - that change needs to happen at a packaging level and businesses are not there yet which makes it unfair. Also green been moving to fortnightly instead of monthly.
The vast majority of the responsibility lies on the corporations that produce waste to begin with. The onus is not on individuals to recycle more, but for corporations to produce less. It's REDUCE first, then reuse, and finally of least importance, recycle.

Response
There has been clothes and cardboard recycling bin which has failed miserably instead options to have bins for general waste including ewaste, considerable sized hard waste bins something where every member who brings in waste needs to register so that we can have accountability what waste are being dumped and recycling is done efficiently rather than just dumping. May be a room in community centres.
There needs to be bigger fines for people caught dumping rubbish. I'm happy with how the current system works ie, collection days, hard rubbish collections and tip vouchers on rates notices
Tip fees are astronomical and so far out of reach for so many people. These need to be reduced significantly
Tip fees need to be adjusted to be more affordable for the community.
Until you can find alternate methods of recycling the rubbish will have to go in to land fill. Please don't end up with ambition overshadowing your ability to reduce landfill.
Use of various languages for better understanding of rubbish removal and also inspections of gardens full of rubbish and discarded goods to encourage tidy streets.
Weekly recycling collection required Fortnight optional choice household rubbish collection.
Weekly rubbish collection should remain. Any steps to prevent illegal dumping and subsequent cleanup costs would be win win Utilising all cost effective options for recycling of waste should be the norm
What is clear that many residents have more then one wast bins that they are not paying for in there rates, the contractor are paying the extra cost on picking these bins up .
Would like to be supplied with clean garden mulch from comminuted council tree and vegetation, for home gardening and healthy living.
Yes, it's becoming a MAJOR issue. Rubbish, tyres, dead animals in our parks, roads, freeways, in front oh homes, dumped furniture, something needs to be done to somehow stop this from happening.
1. Target Justification: Further explanation is recommended regarding how the proposed recycling and landfill diversion targets were determined and how they compare with similar municipalities. 2. Financial Transparency: The strategy identifies increasing waste costs but provides limited information regarding future funding requirements and impacts on waste charges. 3. FOGO Collection Changes: Additional detail should be provided regarding the assessment of weekly FOGO and fortnightly garbage collections, including consideration of impacts on larger households. 4. Growth and Housing: Opportunities exist to better address waste management challenges associated with higher-density housing and future population growth. 5. Climate Outcomes: Greater emphasis could be placed on greenhouse gas reduction and climate benefits associated with waste diversion initiatives. 6. Community Priorities: Consider strengthening commitments regarding reuse depots, glass recycling, battery recycling accessibility and multilingual education resources. 7. Implementation Risks: Inclusion of a formal risk assessment covering waste levy increases, recycling market volatility and reliance on future waste-to-energy infrastructure would strengthen the document
Fortnightly rubbish bin collection does not work. The only thing it does is encourages people to put their household rubbish into the recycling and FOGO bins. People don't feel the level of care about sorting rubbish that the council does. They will put all their rubbish in whichever bin is most frequent, if the actual rubbish bin is fortnightly. People in our community already are doing the wrong thing. I drive past numerous FOGO bins with styrofoam and other rubbish material in them. The answer is education. People don't know what is recyclable and what's not. If you change to fortnightly rubbish collection, people are going to care even less about recycling and just chuck everything in whichever bin is going out this week. I've spoken with numerous people that live in council areas that have fortnightly rubbish collection, and they have all told me that once that rubbish bin is full, everything is going to have to go in another bin incorrectly. Because where else is it meant to go if they've still got a week for their rubbish bin collection? Are they meant to hold on to it? They can only waste minimise so much. We try to maximise the use of our FOGO bin for food scraps now, but the overwhelming majority of our rubbish bin is soft and unrecyclable hard plastic. It's unavoidable in today's day and age of everything covered in plastic. It can't go anywhere else right now except the rubbish. We also already have a very large rubbish dumping problem. If you decrease the amount of rubbish collection, how on earth will dumping get better? People are just going to start dumping in droves because their bins are full. Please don't implement a fortnightly general rubbish bin collection. It just doesn't suit our area. Thank you.
`Pretty silly quesntionair. How are residents suppose to know if general knowledge isn't general knowledge. How are we suppose to know if we need education in sorting out trash for disposal? Think about it ....

Response
Secondly there's nothing wrong with our waste system. Or that I know of(which brings me back to the "how are we suppose to know") The only thing everyone's clear on is the rubbish dumping. It's not like people are bringing trash from toorak to dump their rubbish out the back of tarneit. Come on. I've got eyes and I've seen it get worse around tarneit and truganina too. Facts are facts. The reality is the reality. You want to end rubbish dumping ? Do a mail drop, get caught dumping rubbish and you get a $2500 (a months standard rent) anything under that is laughable. Second offenders get $10,000 and the vehicle used cubed. And that's weak as it is. All offenders vehicles should have to carry a sticker, fined if removed. That way everyone's knows who to watch. Removal of sticker.. you guessed it CUBED vehicle ðŸ˜, And let's not forget the questions in this questionnaire actually tell us a lot. And I won't comment further on that. Thirdly, you guys love embracing native culture. There's indigenous words plastered all over the place. Welcome to country. Indigenous murals etc. but you allow people the chance to do these things to the land I love just as much as them if not more. $1500 fines and hiding their identity is shameful. The suburb only exist because of the land under our feet. It should be respected no matter the position on the globe. You guys are the ones with the power to stop it. So therefore you are responsible for the waste scattered about polluting the environment. You try harder you get good at your jobs. Or just continue to tickle rubbish dumpers like you have been
I think dumping and street rubbish build up happens due to rubbish build up at home (after family celebrations, events , funerals, Christmas) or clean outs such de cluttering or end moving house, mini renovations, Palliative home care . This house hold waste not suitable for Hard waste or skip, too small amount - old days everyone had a little trailer in back yard, and the run to the tip not so expensive as is now. One off collections by a private contractors through the roof and recycle and second hand stores full and understandably want quality items. Options suggestions- 1. Ability to Pre Booked extra large red bin (or Bins)on short term for those times when you know extra rubbish. Reasonable cost so people can afford it. 2 - like trucks or trailers for call out at reasonable cost, part subsidized for 2 per yr payment (current prices prohibitive for many), to collect excess rubbish build up (Bags) or items from homes. Advertise for E waste, or metal or rag collection days - twice yr . 3. Work with Gov pushing for reduced packaging, penalty (not passed onto consumer) for boxes bigger than product contained, supermarkets crazy. Push Supermarket using brown bags to use an organic print for their branding on the bag so we can use the bags to put our food rubbish or organic waste in green bins to keep them cleaner. 4. Recycling lending Library Disability equipment - so much waste, many items generic hardly used, work with Age Services and NDIS- so much waste both in money and discarded equip. Also will give competition to stop price gauging by providers - charging ridiculous prices. 5. Promote and support the Wyndham Toy library - excellent resource and saves plastic toy waste.
• Improve hard waste service and explore opportunities to reuse materials. • Work with government and industry to find new markets for hard-to-recycle materials. • Explore new ways to increase recycling.