



October 2026

Wyndham Disability Plan 2026-29: Community Engagement Report

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Engagement overview

The [Wyndham Disability Plan 2026–2029 \(the Plan\)](#) outlines how Council will work with people living with disability, carers, service providers and the wider community to create a more accessible, inclusive and connected Wyndham.

The final phase of the Plan has been shaped by extensive engagement with people with lived experience of disability, carers, disability service providers, community organisations, Council staff and the broader community. More than 100 community members shared their experiences, perspectives and ideas, helping Council better understand what contributes to a good quality of life in Wyndham.

Community consultation included two surveys, one seeking feedback on the Draft Plan and the other gathering insights from people with lived experience of disability, carers and support networks about their everyday experiences in Wyndham. Both surveys were available in Easy Read format to support accessibility. Feedback was received through a range of engagement methods, including online via The Loop, face-to-face consultations and online consultation sessions. In total, 115 responses and contributions were received across all engagement activities.

Feedback on the Draft Plan will inform final revisions prior to consideration for adoption in November 2026. Insights from the lived experience survey will help shape the Implementation Plan and establish a baseline for monitoring and evaluating progress throughout the life of the Plan.

Community engagement was undertaken between 26 August and 27 September 2026. A summary of engagement activities and responses received is provided below:

Engagement Activity	Location	Date	Participants
General community	Council Chambers	Wednesday 9 September	8
General community	Online Meeting	Tuesday 22 September	4
School session	Warringa Park School – Werribee South Campus	Wednesday 26 August	7
General community	Mambourin - Werribee	Wednesday 16 September	6
Council staff workshop	Council - Meeting room	Thursday 27 September	15
Service providers	Online meeting	Thursday 17 September	6
The Loop (including 29 Easy Ready surveys)	Online	26/8-27/9	69
TOTAL			115

The high-level themes received from all feedback being:

1. **Everyday places are physically hard to get around**

The most common issue raised. People describe the basics of getting around: footpaths and kerbs, disability parking (too few spaces, and others parking in them), accessible toilets and adult change facilities, playgrounds and bus stops.

2. **Listen to us, then show what you did**

Community have indicated that they want more involvement. For Council to come to them and ask what they want rather than whether they're happy. They also want the plan to include targets and timelines, with transparent public reporting. Service providers also asked for a regular forum rather than contact only when Council is consulting.

3. **Gaps in support and connection**

Loss of social programs, isolation, carers without respite, a lack of accessible and affordable housing, and worry about people losing NDIS support.

A full breakdown of demographics and feedback is provided later in this report.

How did the community get involved?

The below tables outline the ways we engaged with the community and the activities undertaken to promote the engagement.

	115 survey contributions		1,333 page views on The Loop page		858 total visitors to The Loop page
 46 in-person engagement attendees					

Online promotion	Two promotions were run via social media. These included a mix of paid and organic advertisements. • Reach: 15,962 • Engagement: 542
Other communication activities	• Advertising WCC screens @ libraries, AquaPulse and Eagle Stadium • Electronic communication distributed to 500 members of Wyndham Disability Services Network • Direct emails sent to previous participants of the earlier consultations • Press Release via local newspaper • Direct correspondences to 10 targeted agencies/organisations • Electronic communication sent to Wyndham's People's Advisory Panel

What did we hear?

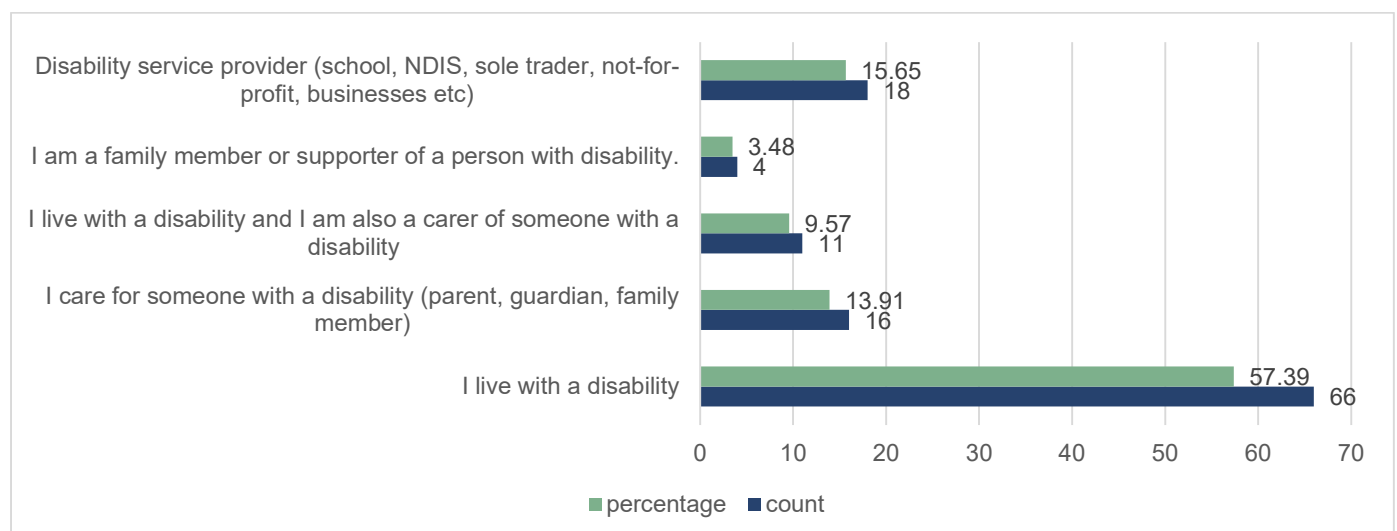
The below highlights the feedback received **via The Loop online survey** during the engagement process. Note that the number of responses to each question varies due to online questions being mandatory but in-person answers were not always provided.

Survey results

Which survey would you like to complete?

Answer Choices	Percent	Count
Draft Disability Plan	26.96%	31
Lived Experience Survey	33.91%	39
Both	39.13%	45
TOTAL	100%	115

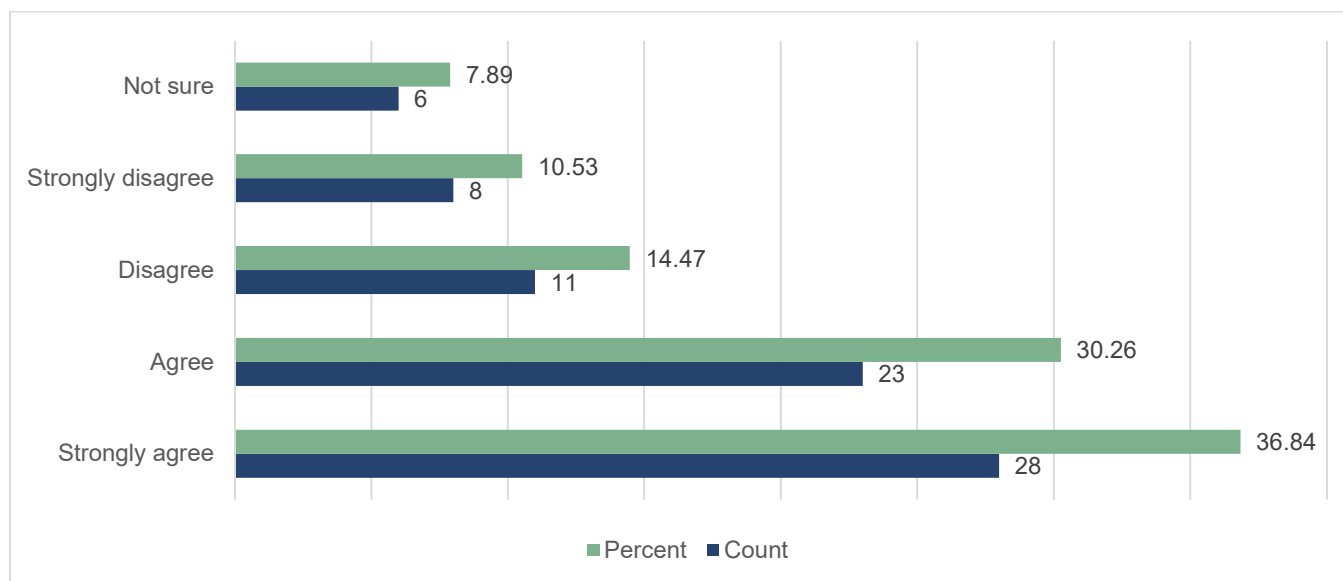
Which of these describes you?



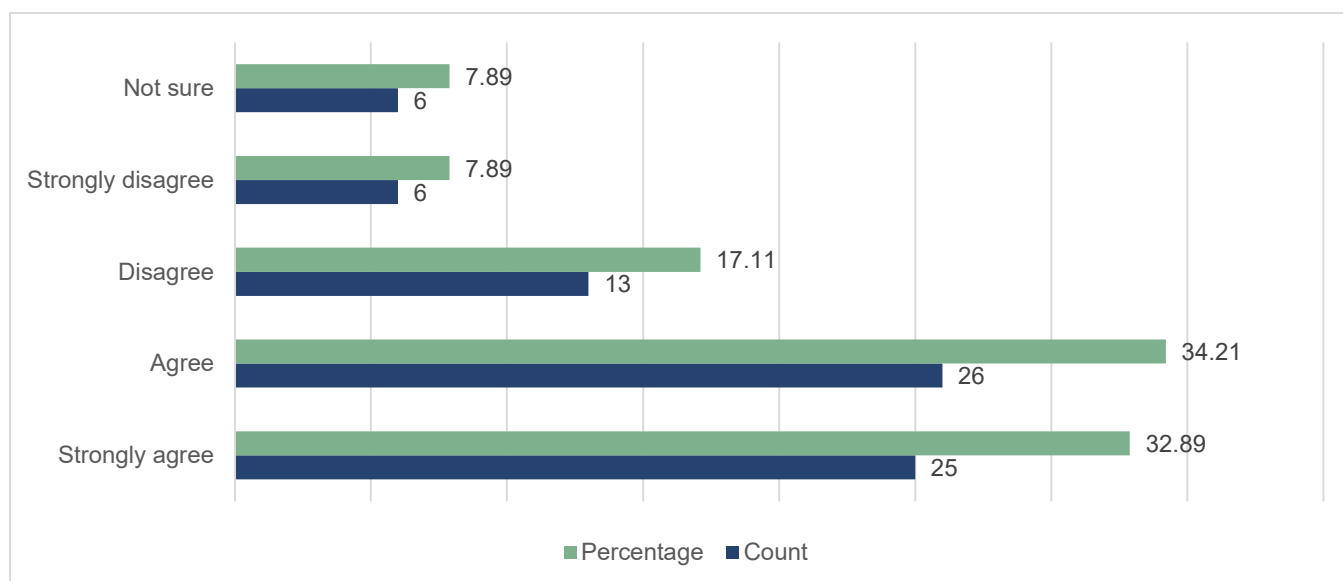
Draft disability plan feedback

These questions were answered by both general community and service providers. Participants were asked to agree or disagree with the proposed strategic priorities in the Draft Disability Action Plan.

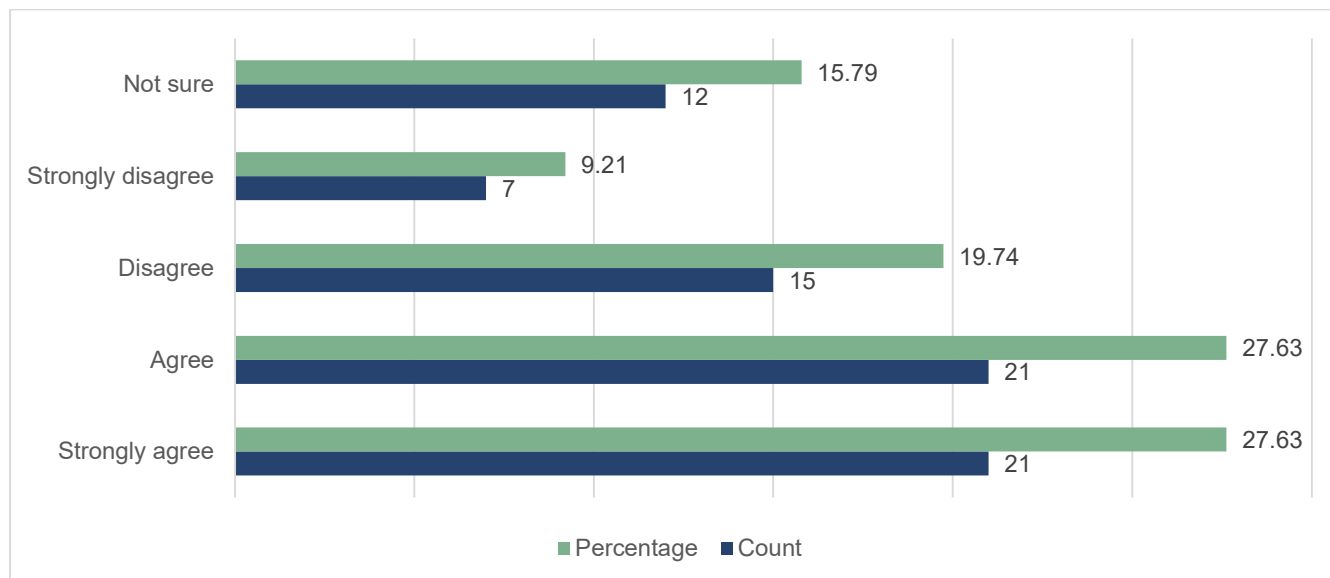
Strategic area 1: People living with disability lead healthier, safer, and more independent lives, with equitable access to emergency information, inclusive opportunities to participate fully in everyday life, and sustained support for carers to promote wellbeing, dignity, and choice



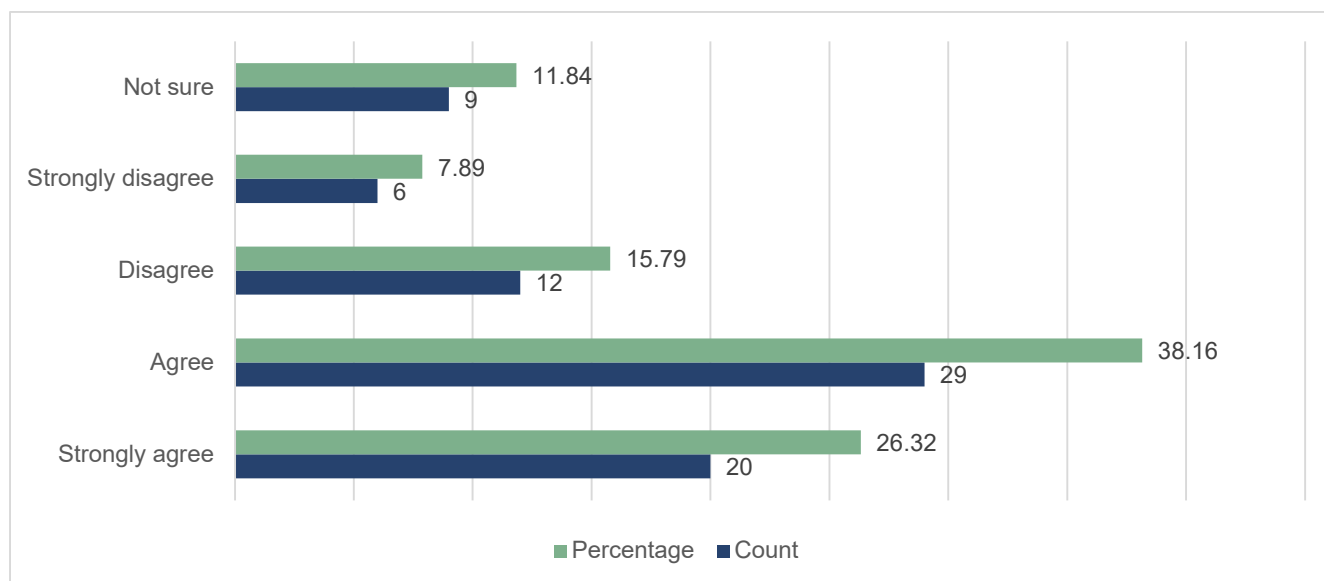
Strategic area 2: People living with disability are empowered to independently and confidently navigate council facilities, events, and broader natural environments through inclusive design, accessible information, and clear wayfinding, ensuring equitable access regardless of age, ability, or background



Strategic area 3: People living with disability have equitable access to safe, affordable housing, inclusive lifelong learning opportunities, and meaningful employment that meets their needs, supports their aspirations, and enhances their quality of life



Strategic area 4: People living with disability are empowered to lead, influence decisions, and celebrate their identity, with their voices consistently represented and embedded in council decision-making to ensure policies, culture, and practices are inclusive, responsive, and reflective of their diverse needs



Is there anything else you'd like to add about the Draft Disability Plan?

Please note that responses included multiple themes.

Theme	Percent	Count
Physical access to the built environment Footpaths and kerbs, disability parking (8 of these comments), accessible toilets/changing places, parks and playgrounds, bus stops, train station gaps	30%	16
Genuine involvement and co-design Disability-led / youth committee, "come to us", "ask us what we want", not being responded to, was anyone with disability involved in drafting	24%	13
The plan needs concrete actions, targets and public reporting Timelines, measurable targets, implementation plan, "consults but doesn't act"	22%	12
Other statements or comments	24%	67
Count total	100%	108

Lived experience survey feedback

These questions were answered by community and carers.

Your lived experience: For each statement, choose the answer that is closest to how you feel:

Answer Choices	Strongly agree	Agree	Not sure	Disagree	Strongly disagree	Doesn't apply
Wyndham is a place where people with disability can take part and feel included.	2 (2%)	30 (40%)	13 (17%)	23 (31%)	6 (8%)	0
I feel part of my local community	3 (4%)	32 (43%)	11 (14%)	20 (27%)	8 (10%)	0

Health, safety and wellbeing: For each statement, choose the answer that is closest to how you feel:

Answer Choices	Strongly agree	Agree	Not sure	Disagree	Strongly disagree	Doesn't apply
I can find Council information that I can understand and use	3 (3%)	37 (48%)	12 (15%)	17 (22%)	6 (7%)	2 (2%)
I can get Council information in a way that works for me	3 (3%)	37 (48%)	10 (12%)	19 (24%)	6 (7%)	2 (2%)
I can find the services and support I need	1 (1%)	33 (42%)	7 (9%)	29 (37%)	7 (9%)	0
Council events are easy for me to take part in	2 (2%)	25 (32%)	12 (15%)	29 (37%)	9 (11%)	0
I feel that Council helps people living with a disability to be included in the community	1 (1%)	28 (36%)	14 (18%)	27 (35%)	7 (9%)	0
I feel that Council stands up when people living with a disability are treated unfairly	1 (1%)	18 (23%)	18 (23%)	25 (32%)	12 (15%)	2 (2%)
I feel supported and valued as a carer in Wyndham	0	11 (14%)	13 (17%)	11 (14%)	10 (13%)	0
Information about what to do in an emergency eg flood, heat wave etc is easy for me to understand and use	3 (3%)	36 (46%)	17 (22%)	16 (20%)	4 (5%)	1 (1%)

Inclusive access: For each statement, choose the answer that is closest to how you feel:

Answer Choices	Strongly agree	Agree	Not sure	Disagree	Strongly disagree	Doesn't apply
Council spaces/places are easy for me to access and use	1 (1%)	42 (54%)	3 (3%)	19 (24%)	11 (14%)	1 (1%)
I can move around Council places safely and as independently as possible	2 (2%)	37 (48%)	11 (14%)	17 (22%)	9 (11%)	1 (1%)
Signs and directions in Council spaces/places are easy for me to understand and use	2 (2%)	41 (53%)	9 (11%)	16 (20%)	6 (6%)	3 (3%)
I can get where I need to go in Wyndham	2 (2%)	37 (48%)	6 (7%)	15 (19%)	17 (22%)	0

Housing, education and employment: For each statement, choose the answer that is closest to how you feel:

Answer Choices	Strongly agree	Agree	Not sure	Disagree	Strongly disagree	Doesn't apply
I can find a home in Wyndham that meets my needs	4 (5%)	30 (38%)	8 (10%)	18 (23%)	8 (10%)	9 (11%)
I can take part in learning or education that meets my needs	2 (2%)	37 (48%)	8 (10%)	14 (18%)	11 (14%)	5 (6%)
I can find work that meets my needs	2 (2%)	26 (34%)	10 (13%)	15 (19%)	13 (17%)	10 (13%)
I can take part in volunteering that meets my needs	3 (3%)	38 (50%)	11 (14%)	12 (15%)	6 (7%)	6 (7%)
I feel that Council speaks up about issues that are important to people living with a disability and carers	2 (2%)	23 (29%)	10 (12%)	23 (29%)	18 (23%)	1 (1%)

Empowering community and recognition: For each statement, choose the answer that is closest to how you feel:

Answer Choices	Strongly agree	Agree	Not sure	Disagree	Strongly disagree	Doesn't apply
Council includes people living with a disability and carers when it plans things that affect them	2 (2%)	31 (40%)	12 (15%)	24 (31%)	7 (9%)	2 (2%)
I feel that Council listens to people with disability and carers	3 (3%)	20 (25%)	20 (25%)	22 (28%)	12 (15%)	2 (2%)
I feel that Council acts on what people with disability and carers tell them	2 (2%)	14 (18%)	22 (28%)	22 (28%)	15 (19%)	0
I feel that people living with a disability are acknowledged and celebrated in Wyndham	1 (1%)	20 (25%)	24 (31%)	19 (24%)	13 (16%)	0
Council gives me ways to have a say about decisions that affect me	1 (1%)	37 (48%)	11 (14%)	18 (23%)	9 (11%)	0
Council includes people living with a disability and carers when it plans things that affect them	2 (2%)	31 (40%)	12 (15%)	24 (31%)	7 (9%)	2 (2%)

Service provider feedback

These questions were answered only by Service Providers and not general community. There were a total of 7 responses to these questions.

Wyndham is a place where people living with a disability can take part and feel included

Answer Choices	Strongly agree	Agree	Not sure	Disagree	Strongly disagree	Doesn't apply
Wyndham is a place where people living with a disability can take part and feel included	1 (14%)	5 (71%)	1 (14%)	0	0	0
Council information is easy for people living with a disability and carers to understand and use	0	3 (42%)	3 (42%)	1 (14%)	0	0
Council information is available in ways that meet the different needs of people living with a Disability	0	3 (42%)	3 (42%)	1 (14%)	0	0
People with disability and carers can find information about the services and support they need.	1 (14%)	2 (2%)	2 (28%)	2 (28%)	0	0
People living with a disability can take part in Council's and community events	1 (14%)	4 (57%)	2 (28%)	0	0	0
Negative attitudes and discrimination are still a barrier for people living with a disability	1 (14%)	2 (28%)	2 (28%)	1 (14%)	1 (14%)	0

Service providers: Inclusive access

Answer Choices	Strongly agree	Agree	Not sure	Disagree	Strongly disagree	Doesn't apply
Council spaces/places such as parks, libraries, community centres and recreation facilities are accessible for people living with a disability	0	6 (85%)	1 (14%)	0	0	0
People living with a disability can move around Council places safely and as independently as possible	0	4 (57%)	1 (14%)	2 (28%)	0	0
Signs and directions in Council places are easy for people living with a disability to navigate	0	2 (28%)	2 (28%)	3 (42%)	0	0

Service providers: Housing, education and employment

Answer Choices	Strongly agree	Agree	Not sure	Disagree	Strongly disagree	Doesn't apply
People living with a disability can find accommodation in Wyndham that meet their needs	0	1 (14%)	3 (42%)	2 (28%)	1 (14%)	0
People living with a disability can take part in learning and education opportunities that meet their needs	0	4 (57%)	1 (14%)	2 (28%)	0	0
People living with a disability can find work that meets their needs	0	2 (28%)	3 (42%)	2 (28%)	0	0

Service providers: Empowering community & recognition

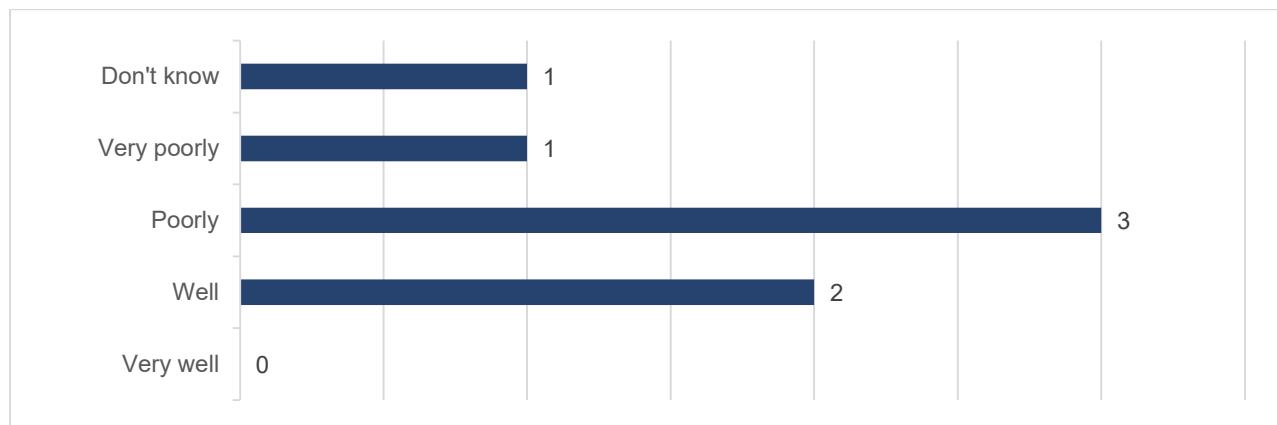
Answer Choices	Strongly agree	Agree	Not sure	Disagree	Strongly disagree	Doesn't apply
People living with a disability and carers have ways to have a say about Council decisions that affect them	0	4 (57%)	1 (14%)	2 (28%)	0	0
Council includes people living with a disability and carers when its plans things that affect them	1 (14%)	4 (57%)	0	2 (28%)	0	0
Council listen to people living with a disability and carers	1 (14%)	2 (28%)	3 (42%)	1 (14%)	0	0

What issues affecting people living with a disability and carers should Council advocate for with the State and Commonwealth governments?

Please note that responses included multiple themes.

Theme	Count
NDIS and disability support: Fraud protection, funding, support workers	5
Housing: Affordability, accessibility, safety	3
Carer support: Respite, carer recognition and training	3

How well do you think Council works with service providers and community organisations to improve outcomes for people living with a disability and carers?



What should Council do better to work more collaboratively with service providers and community organisations in this sector?

Please note that responses included multiple themes.

Theme	Count
Regular structured forum / ongoing communication: Networking, working groups, more consultation with providers	4
Joint delivery through partnerships: Co-delivered programs and events	4
Council taking a proactive lead: Driving projects and mentoring	2
Count total	10

What do you think is working well for people living with a disability in Wyndham?

Theme	Count
Growing range of local services and providers: Variety, availability	5
Transport / community programs: Train accessibility, community programs and facilities	2
Count total	7

Next steps

Feedback from community engagement activities will be used to make any changes to the Plan where appropriate. A final version of the Plan will be presented to Council for potential adoption at the Council meeting in November.



Appendix 1: Who did we hear from?

The below highlights who we heard from during our engagement via The Loop survey. Again, note that not all demographic information was collected from all participants, so numbers vary.

Age Group	Count	%
Under 12	0	0
12-17	7	8.97
18-24	8	10.26
25-34	10	12.82
35-44	23	29.49
45-54	11	14.1
55-64	8	10.26
65+	11	14.1
Total	78	100

Gender	Count	%
Woman or female	47	59.49
Man or male	28	35.44
Non-binary	2	2.53
Prefer to self describe	1	1.27
Prefer not to say	1	1.27
Total	79	100

Language	Count	%
English	49	100
Hindi	2	4.08
Telugu	2	4.08
Other	1	2.04
Total	54	

Suburb	Count	%
Hoppers Crossing	13	18.57
Manor Lakes	1	1.43
Outside Wyndham	2	2.86
Point Cook	12	17.14
Tarneit	3	4.29
Truganina	3	4.29
Werribee	20	28.57
Werribee South	1	1.43
Williams Landing	1	1.43
Wyndham Vale	14	20
Total	70	100

Appendix 2: Feedback from engagement

Below is the feedback received from the engagement questions with open ended responses. The first table is questions that were only asked of service providers. The final question – “Is there anything else you ‘d like to add about the Draft Disability Plan” was asked of all participants (community and service providers).

Question	What issues affecting people living with a disability and carers should Council advocate for with the State and Commonwealth governments? (SERVICE PROVIDERS)
	Services to cover the NDIS changes
	Council should advocate to the State and Commonwealth governments for better access to affordable and accessible housing, health care, mental health services, public transport and disability supports. There also needs to be stronger support for carers, including more respite services, financial assistance and flexible support to reduce carer stress and burnout. People with disability should have timely access to appropriate NDIS funding and qualified support workers, with fewer delays and service gaps. More employment, education, social and community participation opportunities are also needed to support independence and inclusion. It is particularly important to improve services for people from culturally and linguistically diverse backgrounds. Information should be available in different languages, with access to interpreters and culturally appropriate services. Council should continue advocating for a community where people with disability and their carers can access the support they need, feel included, and participate fully in community life.
	Council could advocate on areas like accessible and affordable housing, continuity of support, support for unpaid carers, accessible transports, health and hospital discharge, employment and community participation, cost of living, equipment, assistive technology, carer recognition, flexibility of services, prevention of abuse, safety and safeguarding , cultural and lingual inclusion, Digital inclusion etc
	safer, affordable housing options, Employment and education pathways to promote economic participation.
	Funding issues, to get more and appropriate support, provide free training for carers
	Community participation, news letter , annual shows free events to promote engagement
	Protection from fraudulent ndis providers .

What should Council do better to work more collaboratively with service providers and community organisations in this sector? (SERVICE PROVIDERS)	
	Be more proactive, help drive projects, offer mentoring
	Council could improve collaboration by building stronger and more regular relationships with local service providers and community organisations, particularly smaller organisations that work directly with vulnerable and culturally diverse communities. Council should hold regular networking and consultation meetings where service providers can share community needs, identify service gaps and discuss emerging issues. Communication should be ongoing rather than only occurring when Council is developing a new strategy or seeking feedback. Council could also create more opportunities for organisations to work together through joint community programs, events, training and information sessions. A central directory of local services and referral pathways would help organisations connect people with the right support more quickly. Small and emerging community organisations would also benefit from greater support to access Council grants, facilities, training and partnership opportunities. Application and funding processes should be simple and accessible. Most importantly, Council should listen to organisations that have direct relationships with people with disability, carers, older people, refugee and migrant communities and other vulnerable groups. These organisations often understand local needs and barriers and can help Council design services that are practical, inclusive and culturally appropriate.
	Create regular communication forum, improve coordination between organisations, develop stronger partnership with local providers
	Provide more opportunities to create partnerships to deliver community events that promote social and economic participation for people living with disabilities.
	to hold more consultation with providers
	Have event days to promote relations
	Create a working group that will genuinely listen and address issues with dedicated timeline and resolutions. The former needs to be accounted for and deliverables should be felt and received by all affected. Wyndham council should also proactively investigate suspected frauds within the ndis operating in the LGA and collaborate with the NDIA in ending this senseless fraud that is costing hundreds of millions of tax payer money.

What do you think is working well for people living with a disability in Wyndham? (SERVICE PROVIDERS)	
	There are many positive things happening for people living with disability in Wyndham. There is a growing range of local disability and community service providers, which gives people and families more opportunities to access support closer to home. Community programs, social activities and inclusive events are helping people with disability participate in the community, build friendships and feel more connected. Council facilities such as libraries, community centres, parks and recreation programs also provide important opportunities for participation. It is also positive to see greater awareness of disability inclusion and accessibility across the community. Local organisations, support workers, families and carers are working together to help people maintain their independence and participate in everyday activities. Wyndham is also a very culturally diverse community, and there are local organisations working to support people with disability from refugee, migrant and culturally diverse backgrounds. While there is still more work to do, particularly around accessible transport, housing, service availability and support for carers, the growing focus on inclusion and community participation is a positive foundation to build on.
	Wyndham community has a growing range of disability and community support services, and there are organisations and providers working hard to support people to remain connected, independent and involved in the community
	Council includes them in decision making processes, Variety of supports and disability services are available and accessible to people living with disabilities.
	Train accessibility is good. provision of quiet carriage on trains is excellent
	Providers are doing their best . But we need the council to help
	Available services

Is there anything else you'd like to add about the Draft Disability Plan? (ALL)	
	It has a good starting point for inclusion; It is important to do this plan in conjunction with things like fighting NDIS reforms that basically undo all the good work this plan does. I emailed multiple council members earlier this year and only heard back from one and they said they do not support disabled people. This is not ok when someone is trying to give feedback and doesn't even get a response let alone someone not understanding or listening
	Ask us what we would like, not if we are happy with things. This is why many of my answers were unsure . Disability toilets.Y isn't there one at each toilet block, and with a lock that requires a 'special key'
	It is about time the Council provided programs for young adults living with a disability to socialize, go out with other young adults; More safe, social, more programs for people with disabilities. I used to go to Breakaway Program for young people with a disability, but Council stopped it. It is about time that Council bring back programs to help people with disabilities feel included, safe, sociable, and part of the community.
	Nothing seems to have changed; Parking access to shopping
	I think council needs to look at The Cultural Centre for people with disabilities; Everywhere should be accessible without the disabled feeling vulnerable
	It is a great starting point for inclusion and participation; Having a plan leads to examining left out aspects of inclusion and services; Missing: Allow space for ongoing plan expansion as in areas and aspects found by experience of persons with disabilities and their carers experiences
	It seems comprehensive in the areas it covers; I am excited to see recognition and empowerment as a strategic area Missing: Not missed, but I feel like there could be more weight added to the importance of recognition and empowerment, as I dont think any other areas can succeed if this is not well supported
	Great outcomes, but are they achievable.The potential difference council could make to people with disability.Very optimistic - this is great. But needs to be achievable. Nothing more at this stage.
	I believe the Draft Disability Action Plan is a positive step towards creating a more inclusive and accessible Wyndham for people living with disability, their families and carers. It is encouraging to see disability inclusion recognised as an important Council priority. I'm excited about the potential for better access to community facilities, recreation, transport, employment and social activities, as well as greater opportunities for people with disability to contribute to community life. MISSING: I would recommend stronger focus on coordination between Council, the NDIS, health services, housing providers, disability service providers and community organisations. People with disability and their families can become overwhelmed when they have to navigate multiple systems independently. I support the direction of the Draft Disability Action Plan and would like to see it accompanied by clear actions, timelines, responsibilities and measurable outcomes so that people with disability and carers can see tangible improvements in their everyday lives
	I think you have thought about in alot of different ways. I think it is fantastic that people living with a disability have a say in this; seeing this brough to life and putting people with living with a disability front of mind and making their day to day life inclusive and also looking at every aspect Missing: no think it is a great starting point well done
	I think it's good initiative.Inclusiveness, diversity needs awareness. Promoting community engagement, Missing: Advocate for life couches with health and mental health awareness.I hope it gets approved because it'll help the community access
	It's a good start, Broader facility.missing Digital platforms
	Measuring and evaluation are the key, this need to be done right
	Broadly it covers all the areas however the implementation plan is what really matters
	can you work with bus companies and make the bus timetables easier to understadn they are very confusing now
	Train station on our line are DANGEROUS eg Newport there is gap its unsafe for my mom who uses a walker
	make things easy for us to understand, how can we have our say if we don't understand what are saying
	if you want our voices heard come to us don't expect us to come to you
	S3: housing should be separate, need more accessible 1 bedroom units S4: Empower staff and allyship more visual support, have a disability committee youth, for all wyndham residents to integrate
	S1: may be offer 1to1 consultation to ensure people are confidant in accessing services S2: proritise designing accessible neighborhoods and precincts ie: issues with crossings the road, wheels get stuck on curb S3: allow encourage mixed and higher density living in places where it matters eg Watton st, Pacific Werribee S4: disability led commitee with direct involvement in decision making
	ensure consistent wording include age, demograpics, consistent wording re demographics add carers supports too, housing should be a separate priority area, young disability committee to make decisions
	In order to better support access to the community for people with high physical needs, there need to be bathrooms with hoists and adult change tables in multiple places. Parks, libraries, werribee train station is being revamped. Upgrade the bathroom. No one wants to be changed on the floor of a public restroom but that is the only option and it's not hygienic.
	In terms of accessibility, the draft plan is devoid of anything meaningful. Example, extremely limited disability parking in many places that people would need to access it. Example, even the hospital, and emergency parking area are devoid of any meaningful disability parking. Watton St Werribee is a great local shopping area, with doorway with steps leading into most retailers, that's not accessible.

Is there anything else you'd like to add about the Draft Disability Plan? (ALL)

I am fed up with Disabled Parking bays used by the general public. These people should be fined for using them. All I get are Councils have nothing to do with parking, Councils own the car parks etc etc. Something has to be done in all electorates - a combined effort to combat this. Think of it as another stream of income. I know you will probably say not your problem etc. If shopping centres be given the authority to give fines would be a start. I am new in Point Cook so only catching up on all things disability services hence my prior answers are not really representative. The local newspaper is good and gives a lot of information about goings on and events and meetings etc
Where are the enclosed parks for parents with more than one additional needs child. Where are the playgrounds that are disability friendly? How do we get a wheelchair across bark to access playgrounds? Where is the advertisement around Wyndham that businesses accept those with invisible disabilities? How about signs on buses that remind people that others may need extra assistance and to be patient and kind, and also educating bus drivers on how to stand up when people with disabilities are verbally abused? If we have this many people in Wyndham with disabilities why do we have more car parks for people with prams? Ever tried to take a wheelchair to the werribee mansion or state garden? It's damn well hard pushing another person in a wheelchair on gravel/grass it's like many places on Wyndham that remain inaccessible. Most cafes down watton street can't even fit a wheelchair in the door, where is the accessibility? Aren't there rules around overcrowding with tables? How many community centers hold a safe space for carers to go with those with disabilities? Where do we go when we have no respite? What about giving carers the opportunity to work from home and have some quality of life?
We support the strategic directions outlined. Our main recommendation is that the final Plan include specific, time-bound actions and an accessible reporting mechanism so the community can track progress, rather than high-level commitments alone.
In theory this sounds amazing, but what does it look like in practice? Further, have you consulted with people with a disability how much impact this plan is actually going to have in practice?
Basic stuff, Transport bus stops that are wheelchair accessibl, In Ballan road from Bolton traffic lights to manor lakes we only have dirt, Dirt to wheel up to, Dirt to push additive technology on, dirt to access public transport, Dirt because the bus pulls up in a 3rd class bus stop, Dirt because you don't sit in a wheelchair, Dirt because you have never ever tried to leave the suburb in a wheelchair, Disgraceful
As is usually the case with DAPs, the strategy is well meaning, but the means to measure and evaluate the impact of the plan are very broad. There are no specific measureables eg numbers of participants at any given time and how this compares with previous events. I'm particularly interested in council staff training. Numbers should be easy to share. I would also like the training information to be published. I also would hope that people will lived experience are ask to contribute to these sessions. Thank you
The new plan needs to actually be put into action with dates and programs in the calendar. In the carer of a 18 yo with an intellectual disability and drug resistant epilepsy due to a brain malformation. We never applied for ndis while he was in a special needs school as he received support there and we supported at home. In the year he has left school I've discovered the iq tests are out of date for ndis. I've tried to find events through the council for those with a disability and there is nothing on the calendar. We are struggling with socialisation and friendship and this has caused depression with an already vulnerable person with a disability. I've even considered moving out of Wyndham as other councils like Geelong or northern councils have a lot better programs through the council for the disabled. We have lived in Wyndham for 20 years and are home owners but the support just isn't in the council.
We need more inclusive parks for wheelchair users. 1 wheelchair accessible swing is not good enough. Just because you place footpaths in park areas doesn't make it inclusive especially in playgrounds. There needs to be more accessible access for wheelchair users in playgrounds. More disabled parking spaces are required. An example is Werribee plaza. There is not enough. Hogans corner removed a disabled parking space to add outdoor seating. More parking is required.
People living alone need more help to find affordable housing and more help with daily expenses. Its a real struggle being on the disability pension 🙄
Not every disability is visible. We all need to be seen & heard not just disabilities that can be seen.
The Council got rid of a Young Adults Disability Group (Breakaway) which ran out of the Youth Services Centre, near AquaPulse, which my person living with a disability attended on regular basis, when the NDIS was first started, and now they think of asking how people with disabilities are feeling in Wyndham, bunch of hypocrites.
Access parking and charging stations for scooters/wheelchairs
The plan could demonstrate how employment can be strengthened by highlighting how the council will use its services, such as its influence with local businesses, to increase inclusion in the workplace. It also aims to hire more people with disabilities in council roles and promote greater inclusion within the organisation.
It looks good in theory but it remains to be seen how effective it will be on the ground.
I really enjoyed completing these questions. I'd love to have the opportunity to be further involved in the Disability Pkan, my experiences as a lived experience advocate working with the state government (DOH, DOJ) also as a member and advisory roles with Tandem and VMIAC on projects, advisory committees focus groups relating to individuals and families managing disability's and how going forward we make decisions based and around the experiences and the impact they have had accessing local resources/services to support their and the community's needs. I also have a a professional background, all in all I'd really live the opportunity to have a chance to speak with you flutter what I can offer Disability's Plan in the long and short term

Is there anything else you'd like to add about the Draft Disability Plan? (ALL)

Very isolated for people ho have low mobility (not in Wheelchair), gutters to steep to climb or wide to get over. Disabled Car parks strips no access ramps to footpaths, you have to walk on road amongst traffic cars down the road, over high speed humps (Sanctuary Lakes) to get a ramp across gutter or shopping centre , repeated at Featherbrook and Walton . I am disabled left arm, Most disabled toilets left hand bars so cant use independently. Not many seats in bus stops. Very Low seating couches, no arm rests in public areas making it impossible to get up and down. Cafes/rest at Shopping centres do not have disabled toilets and centre toilet usually to far to walk. No disabled drop off spaces near centres entrances, pool. Long walks even before you get to entry doors let just some. I did not even know the council hhad info on disability. No lists of accessible eateries or business. Lifts in Pacific Weribbee in cafes with function rooms out of order and to get to function rooms very low walks through the belly of the plaza and steps to get to functio room.
As both the only carer to my elderly mother with Parkinson's disease and dementia and also sole parent and only carer to my 11 year-old disabled daughter as well as working full-time and Wyndham ratepayer for the past 24 years Wyndham Council have let me down whenever I have approached them for guidance.
As someone living with disability in Wyndham, I welcome this plan and the effort put into consulting people like me. The vision and priority areas reflect what I and others raised during engagement. But I want to be honest about what would make this plan actually change my day-to-day life. Right now, the actions are written as intentions, "advocate," "encourage," "collaborate," rather than commitments. I've seen plans like this before that sound good on paper but are hard to hold Council accountable to, because there's nothing specific to measure against. What would tell me this plan is working isn't whether Council feels it's doing a good job. It's whether there are more accessible homes I can actually apply for, whether accessible transport routes have expanded on a set timeline, whether more of us are getting hired, and whether Council facilities have been upgraded, with numbers I can check. I'm asking Council to add clear, measurable targets to each priority area, and to report on them publicly and specifically every year, not just through survey feelings or general highlights. That's what real accountability to people with disability looks like.
I'd like to see something regarding footpath accessibility when road/ footpath works are being managed. Currently when roads/footpath are being renovated, the footpath on both sides of the road are unusable opposing extreme dangers to the citizens of Wyndham.
Did anyone with a disability and/or carer participate in the drafting of this plan? The reason I ask is because whoever drafted this nonsense has obviously used AI or some textbook like "Idiots guide to disability and carers" and has no clue what people with disabilities and carers face every day.
More community feedback
My main concern is how this will address the lack of support that is going to occur as people (adults and children) are removed from the NDIS due to cuts, and how prepared the council are in taking up the slack that this will occur. the plan must be adaptable to the envitable changes.
Fix the footpaths that force disabled people using wheelchairs onto roads
The Draft Disability Plan provides a strong foundation for creating a more inclusive and accessible Wyndham. We particularly support its focus on early intervention, hidden disabilities, carers, culturally and linguistically diverse communities, and the principle of "Nothing About Us, Without Us."
We recommend that the final plan include a clear implementation framework with specific actions, timelines, measurable targets and funding or partnership pathways for local community organisations. Council should work closely with locally based charities, service providers, schools and community groups to deliver culturally safe and accessible programs.
Priority should be given to early-intervention and school-readiness support, carer wellbeing, service navigation, mental health and emotional-regulation programs, multilingual information, sensory-friendly activities and greater awareness of hidden disabilities. Co-design should include people with disability, young people, carers, First Nations communities and CALD families, with appropriate support provided so they can participate meaningfully.
Nhanya Foundation would welcome opportunities to collaborate with Wyndham City Council and people with lived experience to co-design and deliver inclusive, culturally responsive community programs.
Often Council consults but does not act on the outcomes
Disable Parking is insufficient in Wyndham especially around things like the Cultural Centre, Library, Aqua Plus and shopping Centre are a nightmare.
Disability is not only the disability you can see many suffer with the one you can't eg mental health
Young people 25yrs-65yrs with disibility do not have access to anythin they need especially public housing. We continue to be isolated at home with unsustainable rents, 1 meal a day, go without meds and no social groups.
It will be great too have program when we can get together and meet othere people do activities and have fun
Can we add something regarding invisible disability as well. I have Crohn's and ileostomy bag, so sometimes I feel like using disabled bathrooms, but people misunderstand and start judging so I stopped using that bathroom. I know it is not possible to educate everyone, but maybe something for us. And I am happy to be like representative for invisible disability workshops and did course on mental health as well.
It needs to have directions to all the support ad enhancement opportunities and they need to be available and accessible.