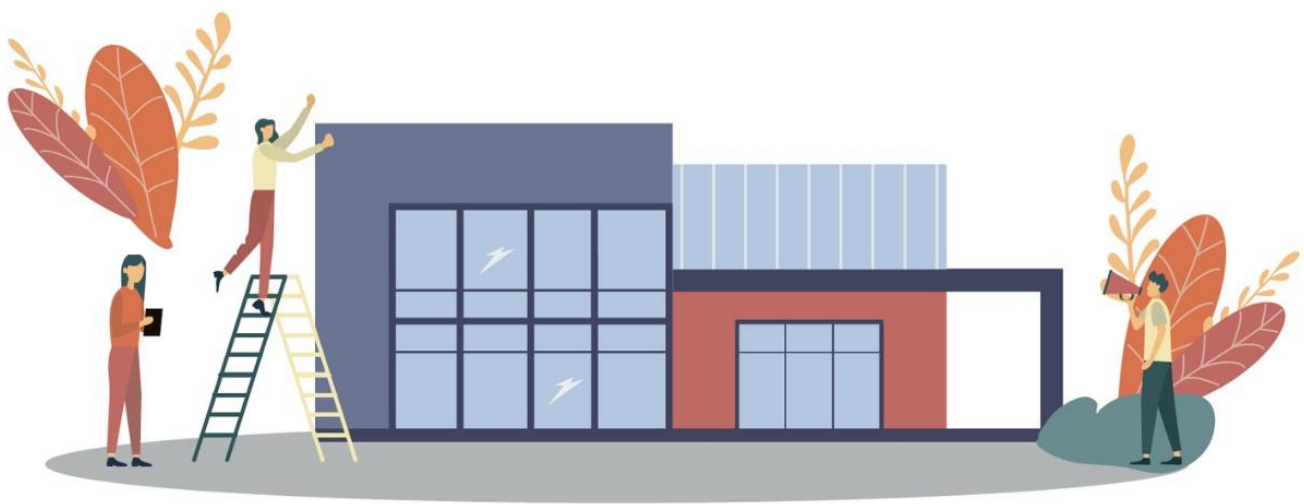


The Design of Wyndham's Community Buildings

COMMUNITY ENGAGEMENT REPORT



Oct 2024

PROJECT BACKGROUND:

As part of an ongoing commitment to enhancing community infrastructure, Wyndham City Council has concluded its Community Infrastructure Design Review. This initiative aims to gather insights from residents, community groups, staff, and stakeholders to refine future infrastructure projects. By assessing how design impacts user experiences, we have sought to develop comprehensive design principles that will inform the creation of various community facilities, such as community centres, family centres, and libraries.

The review, conducted in two phases, commenced in March 2023 and concluded in May 2024.

Phase 1 involved research, internal workshops, and a community engagement process, which included a design review of nine facilities. This process not only supports the development of design principles but also informs improvements to our Community Infrastructure Design Guide, design briefs, and overall engagement approach for future projects in Wyndham.

This is Phase 2 of our engagement process with the 'Design Principles' intended to help inform future community infrastructure designs. The final 'Design Principles' will also be used to support our proposed future engagement processes. The purpose of Phase 2 engagement was to refine these principles and to ensure that we had these right.

METHODOLOGY:

The below table outlines the various methods and techniques used to engage with the community through Phase 2

Community engagement activities / tools	
Method / technique	Stakeholders engaged
Project page on The Loop	1,258 page views 689 total visitors to the page
Online Survey (20 March-28 April 2024)	43 contributions
Engagement with Bunurong and Wadawurrung Land Councils	In addition to Loop survey engagement, Council also engaged with Traditional Owners, Bunurong and Wadawurrung Land Councils on the Community Infrastructure Design Principles.
Communications / marketing activities	
Method / technique	Stakeholders engaged
Online promotion (Facebook - Ad)	Reach: 31,306 Engagement: 617 Click through to website: 595

Promotion via other Council areas

The social infrastructure team also reached out to various stakeholders including Neighbourhood hubs, Libraries, Early Years units, and Sport and Recreation to share information via email with their networks.

WHO WE HEARD FROM:

The below tables highlight who we heard from in our community via The Loop during our engagement process.

Age Group

0-14	20-24	25-29	30-34	35-39
2.33%	2.33%	4.65%	6.98%	13.95%
40-44	45-49	50-54	55-59	60-64
16.28%	11.63%	11.63%	9.30%	6.98%
65-69	70-74			
6.98%	6.98%			

Gender

Female	Male	Prefer not to say
58.14%	32.56%	9.3%

Hoppers Crossing	Laverton	Manor Lakes	Point Cook	Tarneit
6.98%	2.33%	9.30%	32.56%	11.63%
Truganina	Werribee	Williams Landing	Wyndham Vale	
2.33%	25.58%	2.33%	6.98%	

Do you speak a language other than English at home?

Yes	No
30.23%	69.77%

SUMMARY OF FEEDBACK:

In Phase 2 of community engagement there were 43 responses received to the survey. The online survey was open for almost six weeks from 20 March to 28 April 2024. Feedback received during Phase 1 engagement assisted to shape the draft Design Principles for future community infrastructure buildings in Wyndham. Phase 2 of the engagement process sought to refine and reaffirm these principles.

Community feedback emphasised the importance of having First Nations collaboration and community involvement in the design phase and creating multifunctional spaces utilising universal design principles whilst prioritising comfort and safety. A focus on sustainability, cohesive design and creating adaptive spaces through phased development and sensory friendly design was also important to our community, along with the commissioning of local artists, and designing informal gathering spots for relaxation and socialising, enhanced by interactive art.

We Asked	You Said	We did
Tell us what you think about our Draft Design Principles and Statements. Participants were asked to rate the Design Principles and Statements on a scale of one to five stars.	The majority of respondents provided rankings of 4 and 5 stars for the Design principles and statements, with a total of 28 respondents indicating they thought highly of them. There were seven people that gave 2 stars or below, of which feedback is provided in section 6 below.	The feedback received indicated that overall, the responding community supported the Draft Design Principles and Statements.
Accessible & Inclusive: Rank these Design Statements in order of what is most important to you: - Inclusion, gender equality and cultural safety best practices embedded in design, creating safe, inviting, and inclusive spaces. - Design that considers First Nations heritage, culture, history, and the natural environment of the area. - Design that creates a sense of place and belonging, and includes public art to enhance community identity, vibrancy, and inclusion. - Opportunities to come together where information is made accessible, inclusive, and representative of community. - Design that considers the broader elements of place, space, and service connectivity.	The survey respondents ranked the Accessible & Inclusive design statements in the following order: - Design that considers First Nations heritage, culture, language, history, and the natural environment of the area. - Design that creates a sense of place and belonging, and includes public art to enhance community identity, vibrancy, and inclusion. - Opportunities to come together where information is made accessible, inclusive, and representative of community. - Design that considers the broader elements of place, space, and service connectivity. - Inclusion, gender equality and cultural safety best practices embedded in design, creating	Council will use community responses to inform how we prioritise Accessible & Inclusive design elements.

	safe, inviting, and inclusive spaces.	
Functional & Flexible: Rank these Design Statements in order of what is most important to you: - Design that encourages a place of gathering and coming together for formal and/or informal connections. - Functional designs that maximise use and participation. - Indoor and outdoor spaces that are well connected, there is a clear signage and way finding, and there is appropriate acoustic lighting treatments. - A good mix of spaces that are adaptable, flexible and can change over time. - Design that is modest yet reflects the intended purpose for community use and community needs.	The survey respondents ranked the Functional & Flexible design Statements in the following order: - Design that is modest yet reflects the intended purpose for community use and community needs. - Design that encourages a place of gathering and coming together for formal and/or informal connections. - A good mix of spaces that are adaptable, flexible and can change over time. - Indoor and outdoor spaces that are well connected, there is a clear signage and way finding, and there is appropriate acoustic lighting treatments. - Functional designs that maximise use and participation.	Council will use community responses to inform how we prioritise Functional & Flexible design elements.
Sustainable & Innovative: Rank these Design Statements in order of what is most important to you: - Design that considers community aspirations, needs and evidence with affordability and sustainability in the short, medium and long term. - Design that reflects Wyndham City's strategic directions, policy and continuous improvement opportunities. - Design that considers funding opportunities, partnerships and ongoing operating costs. - Design that supports sustainable communities, creative and innovative development. - Design that is consistent with industry best practice and encourages the use of sustainable and natural materials.	The survey respondents ranked the Sustainable & Innovative design Statements in the following order: - Design that reflects Wyndham City's strategic directions, policy and continuous improvement opportunities. - Design that considers funding opportunities, partnerships and ongoing operating costs. - Design that is consistent with industry best practice and encourages the use of sustainable and natural materials. - Design that supports sustainable communities, creative and innovative development. - Design that considers community aspirations, needs and evidence with affordability and sustainability in the short, medium and long term.	Council will use community responses to inform how we prioritise Sustainable & Innovative design elements.

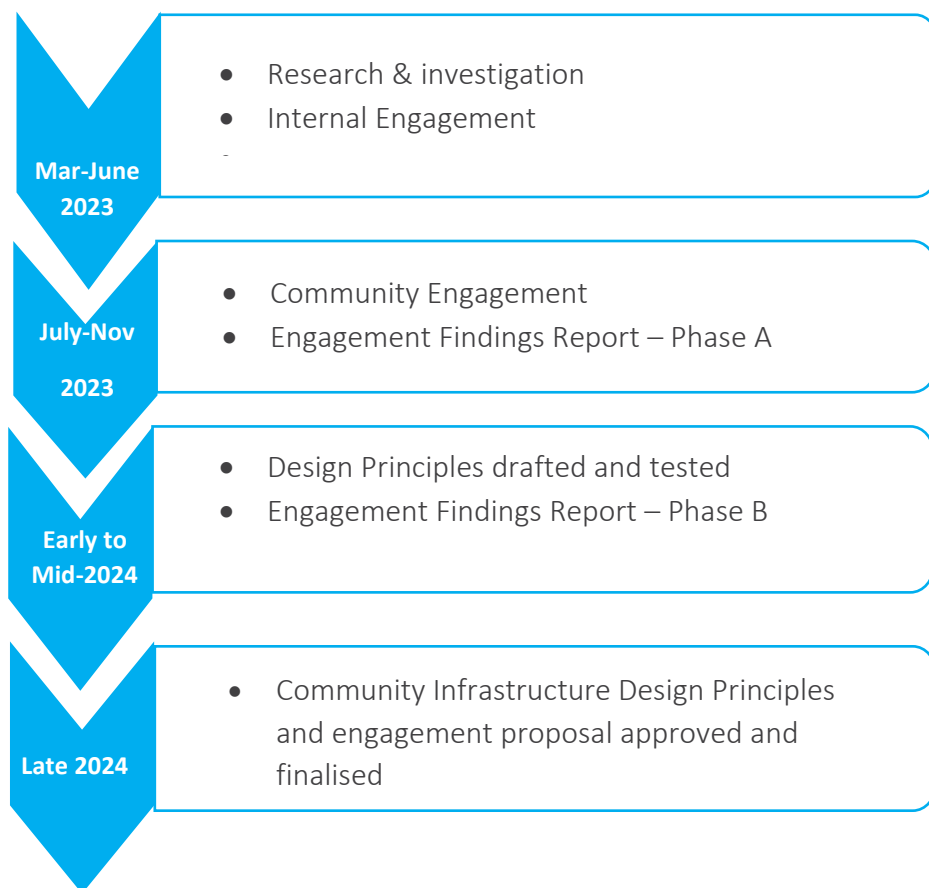
Is there anything we might have missed that you think should be included?	When planning and designing community infrastructure, feedback has indicated that we should also consider: Accessible & Inclusive: • Providing reflection/prayer rooms in community centres. • Providing 'hoist' capabilities to address accessibility needs. • Consider sensory differences and employ universal design theories for comprehensive inclusivity. • Designated breastfeeding areas that consider the needs of all cultural backgrounds are essential for fostering a truly breastfeeding-friendly environment. Functional & Flexible • Spaces that accommodate various types of gatherings, catering to specific religious groups, cultural practices • The ability to rent out smaller groups and private functions. • The need for well-designed spaces that prevent children from accessing roads unsupervised. Sustainable & Innovative • Aesthetically pleasing structures that integrate abundant landscaping, green spaces, and outdoor play areas for children. • Ensuring that the infrastructure is resilient enough to withstand climate shocks. • Seamless integration between indoor and outdoor spaces • Connecting the community centre to a natural habitat area.	In addition to the considerations outlined above, Council will seek to: ▪ Maintain the principles of Accessibility & Inclusivity via the application of universal design standards. ▪ Ensure Functionality & Flexibility through well designed, safe, and multi-purposed spaces. ▪ Develop aesthetically pleasing and resilient structures, and multi-purposed outdoor areas utilising Sustainable & Innovative practices. Given the feedback, it is not proposed to amend any Design Principles or Statements that were published as part of this engagement process.
Is there anything else you want to tell us?	When planning and designing community infrastructure feedback has indicated that we should also consider:	Further suggestions received by the community via this feedback process has been noted by Council.

	• Increased facilities to accommodate the growing migrant population, fostering greater inclusivity among all community groups. • Ensuring that facilities are accessible for use and hire by a diverse range of cultural groups, rather than favouring specific demographics. • Addressing current and future community needs, with particular attention to the predominance of children and young working families from multicultural backgrounds. • A greater emphasis be on spaces promoting cultural and arts activities, including music. • Seamless integration with surrounding amenities like disabled parking linked by well-maintained pathways. • Incorporating more native edible plants, such as midyim berries and lemon aspens, can further enrich the environment.	
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NEXT STEPS:

1. Final draft of Design Principles to be reviewed by Wyndham City Executive Leadership Team
2. Community Infrastructure Design Principles endorsed and implemented.

STAGES OF THE PROJECT



HOW CAN PARTICIPANTS STAY INVOLVED/INFORMED?

Participants can stay informed by visiting the Loop page and selecting to “Follow” the project. Updates will be posted on The Loop and the project timeline will be updated to reflect project status.

For more information visit [The Design of Wyndham's Community Buildings | The Loop](#)