

Truganina Community Centre – Elements (Interim Name)

Community Update Report May 2022



PROJECT BACKGROUND:

The purpose of the community conversations is to bring together community members and Wyndham City Council in a series of community conversations to build common ground and shared understanding around how the Truganina Community Centre - Elements (Interim Name) and its delivered services will continue to genuinely engage community to meet the needs of children, families, youth and aged community members.

Phase one

In 2021 Wyndham City ran a few concept design workshops where community members had the opportunity to inform the architect design of the building. The feedback received from these workshops has helped inform the [draft concept design of the building](#).

Phase two

We are now moving into the series of workshops that focuses on building on the working relationship between community members and service providers in the Truganina (Elements) Community Centre (interim name).

There will be a series of ten community conversations (workshops) which will take place from May 2022 to June 2023.

The first workshop themed “Getting to know you” was held on Saturday 7 May 2022 which focussed on:

- What we have done so far?
- How will we work together?
- What we want to achieve in the next 12 months?
- What is genuine community engagement?
- What topics we will explore in the next 12 months?

A summary of the workshop outcomes can be found below.

Residents in Elements were contacted via the registration database and the privately run residents Facebook page to attend the face-to-face workshop. Approximately 18 registrations were received.

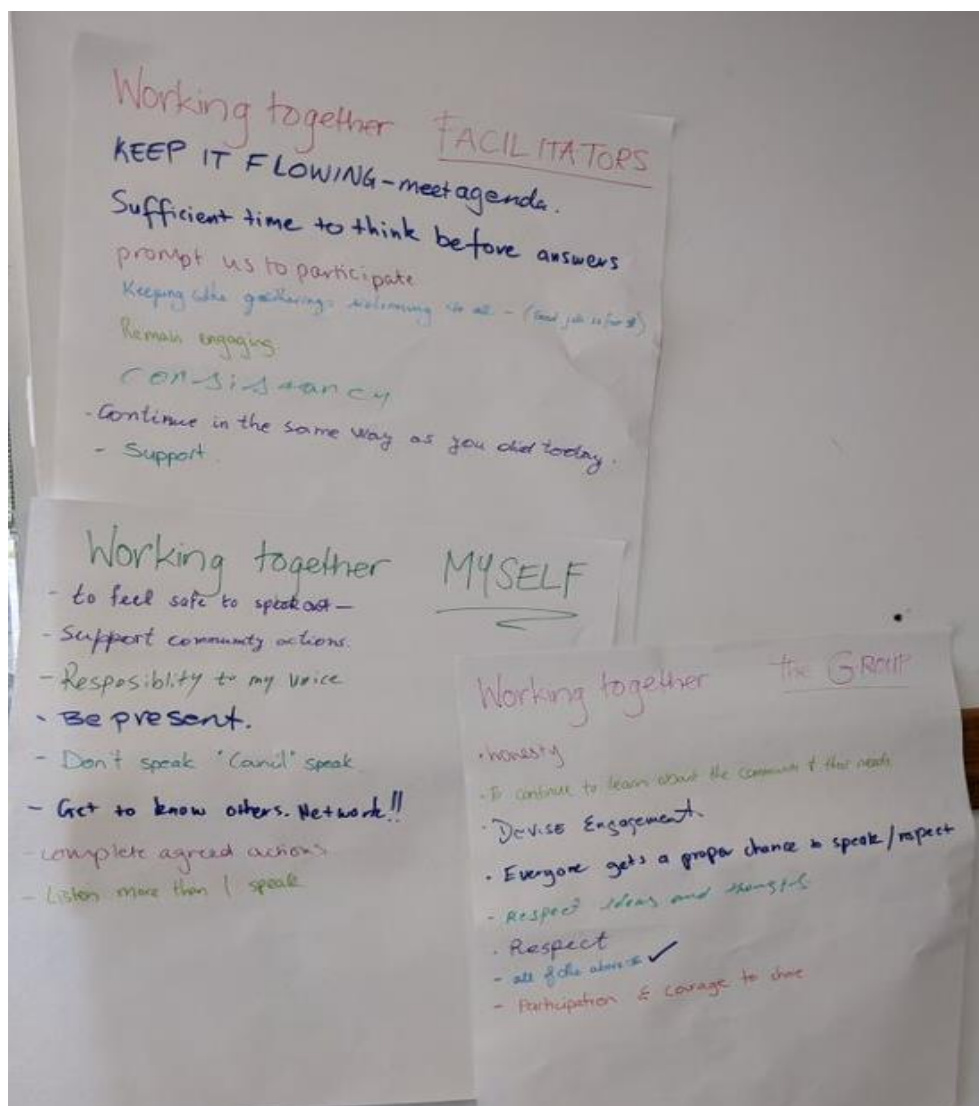
Seven community members attended the face-to-face workshop, where they were again presented with the draft plans and [heard how their feedback had influence the design](#) of the building. Residents heard from the Community Infrastructure Officer about the possible delays that we may face, along with readiness for cost cutting due to rising cost of materials. The project now has a completion date for early to mid 2024.

SUMMARY OF FEEDBACK:

In the section on how we will work together, residents were given the opportunity to develop a working together agreement which will become the foundation, to help guide our workshops over the next 12 months; below is what you told us:

We asked residents about their expectations for working together from the following perspectives:

1. As a group
2. As an individual; and
3. The group's expectations of the facilitators



We Asked	You Said	Our commitment
What are your expectations in working together with the group for group members?	• Honesty • To continue to learn about the community and their needs • Devise engagement • Everyone gets a proper chance to speak/ respect • Respect ideas and thoughts • Respect • All of the above *2 • Participation and courage to share	We will ensure people have the information with enough time so that they can participate meaningfully in engagement activities.
What are your expectations in working together with the group for facilitators?	• Keep it flowing – meet agenda • Sufficient time to think about the answers • Prompts us to participate • Keeping the gatherings welcoming to all (Good job so far) • Remain engaging • Consistency • Continue in the same way as you did today • Support	
What are your expectations in working together with the group for yourself?	• To feel safe and speak out • Support community actions • Responsibility to my voice • Be present • Don't speak council speak • Get to know each other. Network • Complete agreed actions • Listen more than I speak	

In the next section we discussed what we want to achieve together in the next 12 months. We asked you what you wanted to get from your involvement/participation in these community conversations.

Here's what you said:

- Things we want to achieve ^{#1} May 2022
- to blend in
 - activities to bring us together
 - sharing from our own culture + things that matter with each other
 - dissolving barriers to meet + be with each other
 - stay focused on the shared vision + outcomes when there are challenges
 - constantly heartfed back from community each other
 - enthusiasm to share our experiences with our wider community to encourage their participation

Things we want to achieve...

- Input into building community
- opportunities for involvement.
- Safe & active community
- Connection with service providers (eg. Yth, Aging, Community Connections)
- inform programs / change delivery model
- Understand / Connect to others share information. Community Connectedness
- Contribute to future
- Part of the ride & accountability (not blame others).

Things we want to achieve

- complete plan - concrete plans that reflect community
- a community centre that is beautiful, ~~and~~ engaging and inviting by design.
- Community centre that is tailored to community
- a centre that can evolve
- a strong understanding of community and programs that a reflective of this
- the community "owns" the centre and is able to shape the centre
- strong relationship between community + services
- a space that young people can be engaged and involved

We Asked	You Said	Our commitment
What do you want to achieve in the next 12 months?	• Complete plan- Concrete plans that reflect community • A Community Centre that is beautiful, engaging and inviting by design • Community Centre that is tailored to community • A centre that evolves • A strong understanding of community and programs that reflective of this • The Community “owns” the centre and able the shape the centre • Strong relationships between community and services • A space young people can engage and be involved • To blend in • Activities to bring us together • Sharing from our own culture and things matter to each other • Stat focussed on shared vision and outcomes when there are challenges • Constantly hear feedback from community/ each other • Enthusiasm to share our experiences with our wider community to encourage their participation • Input into building the community • Opportunities for involvement • Safe and Active Community • Connection with service providers (eg Youth, Aging, Community connections) • Inform programs/ change delivery model • Understand. Connect to others share information community connectedness • Contribute to future • Part of the ride and accountability (not blame others)	We will support all participants to engage and reduce barriers to participation. We will support people to be involved in the ways that are most relevant to them. We will engage with people in the places they are connected to, and in spaces that are welcoming and accessible. We will be clear about the negotiables and non-negotiables of a project. We will communicate with those involved or impacted by a decision being made via the engagement process, findings and what the outcome of the engagement is.

The final topic we discussed was what does genuine community engagement for the Elements community mean?

1. between community members
2. between service providers; and
3. between community and service providers.

This is what you told us:

What is genuine engagement? ^{may '22}

- The 'Voice' of community provide opportunity - have voice

Engagement is impactful → actions will come out of it.

More you contribute the more you are part of it.

- Creating safe space to speak up for all in the community - Inclusion
- No barriers to participation

Putting minds together to create solutions

Diverse views inputs respected by all.

Real understanding of the needs of the community (from services)

Challenge assumptions - various voices, needs demographics - Not one size fits all.

What is genuine engagement? ^{may '22}

- a process
- each participant has a voice + room to express ^{their} voice
- feeling free, confident + secure to share feelings/ideas

hearing from a wide cross section of community

- outreach to diverse public spaces to where those are disengaged are at
- individuals/community feel empowered to engage within their own community

What is genuine engagement

- what we're doing now.
- engaging people on their hopes, aspirations + dreams.
- trust - between community and services
- being listened to
- Influence - the ability to be listened to and actually influence decisions.
- being open + honest.
 - ↳ to others opinions + suggestions
- push boundaries and "how it's always been done"
 - ↳ challenging this.

Wyndham City's [Community Engagement Policy](#) sets out five principles of engagement. These principles will be used to guide the community engagement process for our community conversations.

We Asked	You Said	What we will do
What is genuine engagement to you?	- The 'Voice' of the community provide opportunity – have voice - Engagement is impactful – actions will come out of it - More you contribute the more you are part of it - Creating safe space to speak up for all in the community – inclusion - No barriers to participation - Putting minds together to create solutions - Diverse views inputs respected by all - Real understanding of the needs of the community (from services) - Challenge assumptions – various voices, needs demographics – Not one size fits all - What we are doing now - Engaging people on their hopes, aspirations and dreams <u>Trust</u> between community and services - Being listened to - Influence – the ability to be listened to and actually influence decisions - Being open and honest to others opinions and suggestions - Push boundaries and “how its always been done” Challenge this - A process - Each participant has a voice and to express their voice - Feeling free, confident and secure to share feelings/ ideas - Hearing from a wide cross section of the community - Outreach to diverse public spaces to where those are disengaged are at	We will ensure people have information in a timely manner to participate meaningfully in engagement activities. We will support all participants to engage and reduce barriers to participation eg. offering taxi vouchers and toys and activities for kids to be able to participate We will engage with people in the places they are connected to, and in spaces that are welcoming and accessible. Support the “Community Champions’ by reaching out to them between meetings. We will continue to use existing networks and connections to encourage people to participate, attempting to reach a diverse audience. Look into alternative mediums to encourage further participation in the next sessions Ensure that we provide opportunities for community members to participate in areas that they can add value to decision making processes Will be transparent about how involvement will shape decision-making at the outset of the engagement. Will communicate the negotiables and non-negotiables of a project.

	Individuals/ community feel empowered to engage within their own community	Will communicate with those involved or impacted by a decision being made via the engagement process, findings and what the outcome of the engagement is.
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Draft plan for workshops for the next 12 months:



Next steps:

- All residents to share their experience with other community members eg facebook post (residents), face to face with 2 or 3 other people in the neighbourhood residents, WhatsApp group post (residents), The Loop upload workshop notes (Wyndham council), Create a major project page (Wyndham Council), Create a messenger group for Elements (residents)
- Create more print media eg Wyndham News or local news (Wyndham Council)
- Wyndham City Council to check in with “Community Champions” before workshop #2
- Wyndham City to circulate next dates for the workshop #2 Saturday morning
- Wyndham City to circulate agenda and key questions prior to next meeting

HOW CAN PARTICIPANTS STAY INVOLVED/INFORMED?

Participants can stay informed by visiting the Loop page and selecting to “Follow” the project. Updates will be posted on The Loop, the project timeline will be updated to reflect project status and registrations to the next workshops will all be available via The Loop.

Participants can also stay informed with updates available on Council’s Capital Works Dashboard

www.wyndham.vic.gov.au/capitalworksdashboard