

November 2026

Resilient Wyndham 2026-2035: Community Engagement Report

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Engagement overview

A new draft strategy, Resilient Wyndham 2026-2035, has been developed to set out how we will help our communities become stronger, more connected and better prepared for the challenges of the future.

The Strategy focuses on three important areas:

- Social cohesion – building strong, connected and inclusive communities.
- Climate resilience – helping our community prepare for and respond to climate change.
- Community preparedness – supporting people to be better prepared for emergencies and other challenges.

Community feedback was sought from 23 September to 21 October 2026, ahead of the Strategy being presented to Council for potential adoption in early 2027.

Through an online survey on The Loop, community members were invited to share whether the draft Strategy would help Wyndham become more connected, prepared and climate resilient, identify which themes mattered most to them and provide any additional feedback. The survey received 47 responses.

Members of Wyndham's People's Advisory Panel were also invited to a workshop where they could provide additional feedback on the draft Strategy in person. 13 people attended the workshop on Thursday 15 October 2026 at the Wyndham Civic Centre.

The high-level themes received from all feedback included:

- Clearer Actions and Delivery: Respondents wanted clearer actions, timelines and measures for success.
- Community Connection and Inclusion: Respondents valued opportunities for people to connect, participate and feel included.
- Climate Resilience and Environment: Respondents supported actions that help Wyndham respond to climate change and improve environmental outcomes.
- Infrastructure and Services: Respondents highlighted the importance of transport, utilities and community infrastructure.
- Health and Emergency Preparedness: Respondents wanted a stronger focus on health impacts, preparedness and recovery from emergencies.
- Local Community Priorities: Some respondents emphasised the importance of addressing everyday local issues alongside resilience initiatives.
- Funding for Community Programs and Facilities: Respondents highlighted the need for ongoing support for community organisations, programs and facilities.

A full breakdown of responses and themes can be found later in this report.

How did the community get involved?

The below tables outline the ways we engaged with the community and the activities undertaken to promote the engagement.

47 surveys completed

952 page views on The Loop page

734 total visitors to The Loop page

200 downloads of the draft Strategy

13 workshop attendees

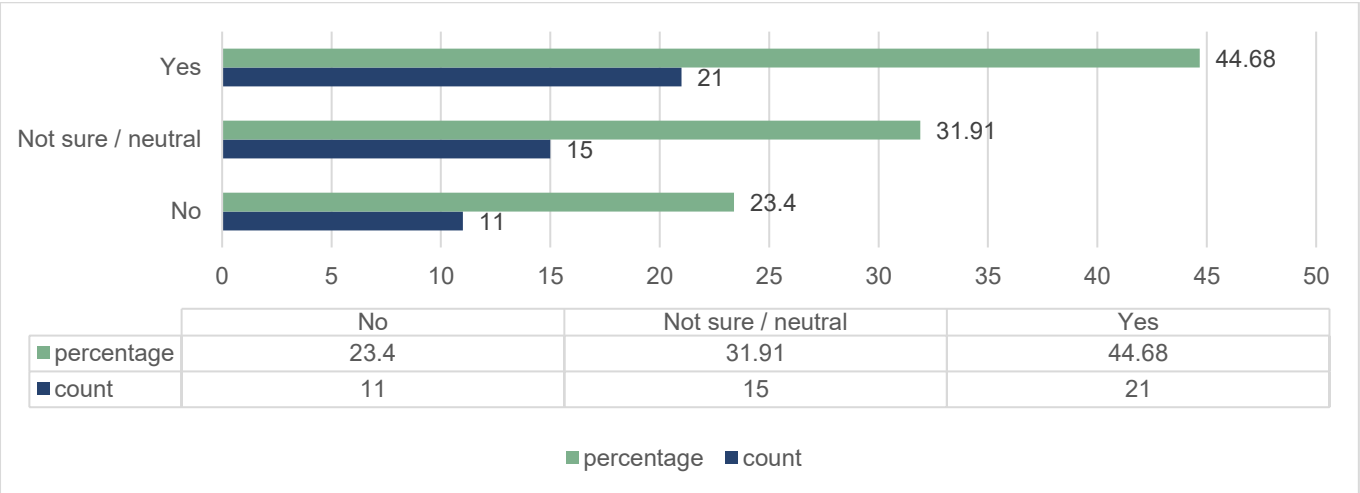
Online promotion	A range of advertisements were run via social media. These included a mix of paid and organic advertisements. • Reach: 15,055 • Engagement: 552
Other communication activities	• Emails to 12,000+ recipients via The Loop membership base • Emails to 30+ identified stakeholders • Media Release • Digital screen tiles (including a QR code to The Loop page) at all Community Centres and Facilities • Stakeholder distribution via Council e-newsletters and direct emails • Promoted at the Wyndham 2050 Let's Check in event on Wednesday 7 October at Encore Events Centre in Hoppers Crossing

What did we hear?

The Loop online survey results

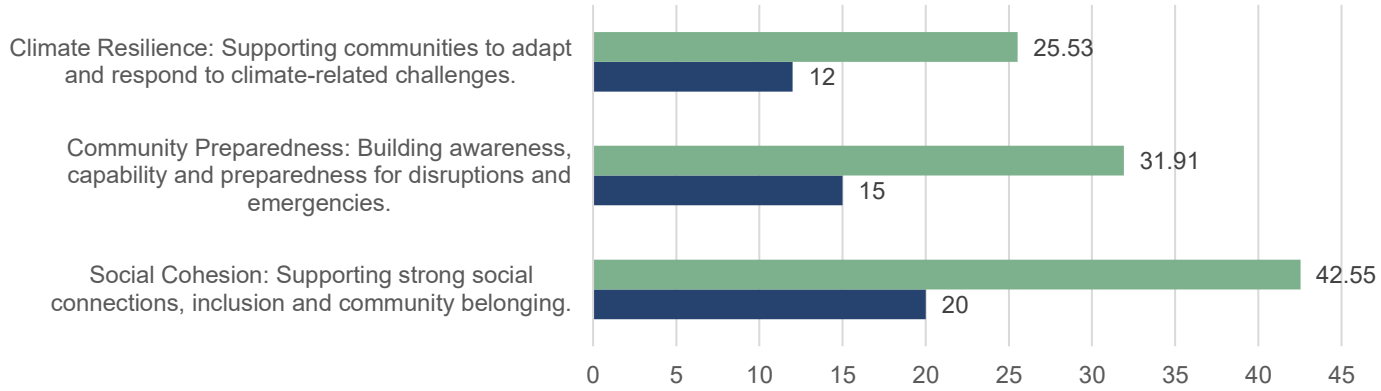
The below highlights the feedback received via The Loop online survey during the engagement process.

Question 1: Do you think the draft Resilient Wyndham Strategy will help Wyndham become more connected, prepared and resilient to climate change?



	No	Not sure / neutral	Yes
percentage	23.4	31.91	44.68
count	11	15	21

Question 2: Which of the Resilient Wyndham strategic themes are most important to you?



	Social Cohesion: Supporting strong social connections, inclusion and community belonging.	Community Preparedness: Building awareness, capability and preparedness for disruptions and emergencies.	Climate Resilience: Supporting communities to adapt and respond to climate-related challenges.
percentage	42.55	31.91	25.53
count	20	15	12

Question 3: Is there anything else you'd like to share about the draft Strategy? Note, this question was not mandatory and 29 responses were received.

Theme	Count	% of Respondents (n=29)	% of Total Theme Mentions (n=47)	What this theme represents	Example feedback
Clearer Actions, Accountability and Implementation	**12**	**41%**	**26%**	Respondents were interested in understanding how the Strategy's aspirations will be translated into action, including implementation approaches, progress measures and reporting mechanisms.	'The Strategy points in the right direction, however it would be strengthened by including clearer implementation measures, funding commitments and timelines to demonstrate how the proposed outcomes will be achieved'
Community Connection, Social Cohesion and Inclusion	**9**	**31%**	**19%**	Feedback reflected strong support for building social connection and creating opportunities for residents to participate, feel included and develop a sense of belonging within the community.	'The Strategy would be strengthened by creating more opportunities for people to connect through accessible community spaces, activities and services that bring together residents from different backgrounds and life stages'
Climate Resilience, Urban Greening and Environmental Sustainability	**7**	**24%**	**15%**	Respondents supported initiatives that improve environmental outcomes and help the community adapt to future climate challenges, particularly through greening and nature-based solutions.	'More emphasis should be placed on urban greening and water retention throughout council streets.'
Infrastructure and Essential Services	**7**	**24%**	**15%**	Residents highlighted the important role of transport, utilities and community infrastructure in supporting a resilient and well-connected city.	'There needs to be better public transport networks and less need to travel long distances.'

Theme	Count	% of Respondents (n=29)	% of Total Theme Mentions (n=47)	What this theme represents	Example feedback
Health, Emergency Preparedness	**5**	**17%**	**11%**	Feedback suggested opportunities to further strengthen the Strategy's focus on community preparedness, health impacts and resilience during emergencies or service disruptions.	'It's not very clear how this will address the consequences to my health or my family's health, especially during extreme weather events and thunderstorm asthma.'
Council Priorities and Everyday Community Needs	**4**	**14%**	**9%**	Some respondents emphasised the importance of ensuring resilience initiatives complement ongoing investment in local issues such as roads, waste management, community safety and public spaces.	'Council should focus more on roads upgrades and an increase in public space for people.'
Funding and Support for Community Infrastructure and Programs	**3**	**10%**	**6%**	Respondents recognised the role of community organisations and local facilities in building resilience and highlighted the value of ongoing funding and partnership opportunities.	'Our main request is that the Strategy's implementation includes dedicated, ongoing operational funding for community infrastructure.'
TOTAL	47	162%	100%	**Multiple themes could be assigned to a single response.**	**—**

People's Advisory Panel workshop feedback

A workshop with members of Wyndham's People's Advisory Panel was held on Thursday 15 October 2026 at the Wyndham Civic Centre. 13 members of the Panel attended. During the session, the following activities were undertaken:

- Sharing initial perceptions of resilience, as relevant to the Wyndham community (completed).
- Testing the 3 themes (gaps, opportunities, priorities) through a modified Conversation Café (completed).
- Exploring community strengths and knowledge through facilitated group discussion (completed).

Key feedback themes from the workshop included:

- Strong support for the Strategy's focus on social cohesion, with social connection, inclusion, belonging and civic participation identified as foundations of community resilience.
- Climate resilience was identified as a priority, with support for action on renewable energy, biodiversity, tree planting, sustainable transport and climate-responsive development.
- Community resilience was described as the ability to adapt, respond and recover from challenges, including climate change, economic pressures and social change.
- Wyndham's cultural diversity was seen as a key strength, with participants emphasising the importance of inclusive engagement and ensuring all communities feel welcome and connected.
- Greater opportunities for community connection and neighbour-to-neighbour relationships were identified, including regular local events, neighbourhood gatherings and intergenerational activities.

- Public spaces and community facilities were recognised as important enablers of connection, wellbeing and resilience, with a need for accessible, welcoming and well-designed places.
- Participants highlighted the role of planning and urban design in building resilience, including walkability, active transport, shade, urban greening and ensuring infrastructure keeps pace with growth.
- Reducing car dependency and long commute times, alongside creating more local employment opportunities, emerged as important factors in strengthening community resilience.
- Participants emphasised the need for greater community education and awareness of climate risks and adaptation options to support informed decision-making and preparedness.
- Community preparedness was seen as relying on clear communication, trusted information channels, volunteer networks and emergency preparedness activities.
- Participants recognised Wyndham's existing community strengths, assets and successful local initiatives, while identifying opportunities to better connect people, groups and places across the municipality.
- Participants expressed a strong interest in ongoing community participation in resilience planning and implementation, including regular engagement opportunities and collaborative partnerships with Council.

Next steps

The community feedback received through the engagement process will be reviewed and analysed. The feedback and finalised Strategy will then be presented to Council in early 2027 for potential adoption.



Appendix 1: Who did we hear from?

The below highlights who we heard from during our engagement via The Loop survey.

Age Group	%	Count
18-24	10.64%	5
25-34	2.13%	1
35-44	38.30%	18
45-54	17.02%	8
55-64	12.77%	6
65+	19.15%	9
Total	**100%**	**47**

Language	%	Count
English	91.49%	43
Hindi	8.51%	4
Mandarin	4.26%	2
Telugu	2.13%	1
Urdu	4.26%	**2**
Other	19.15%	**9**
Total	**100%**	**47**

Gender	%	Count
Woman or female	51%	23
Man or male	46.67%	21
Prefer not to say	2.22%	1
Total	**100%**	**47**
Suburb	%	Count
Hoppers Crossing	12.77%	6
Little River	2.13%	1
Mambourin	2.13%	1
Manor Lakes	8.51%	4
Point Cook	12.77%	6
Tarneit	21.28%	10
Truganina	8.51%	4
Werribee	21.28%	10
Werribee South	2.13%	1
Wyndham Vale	4.26%	2
Outside Wyndham	4.26%	2
Total	**100%**	**47**

Identity	%	Count
A person living with disability and/or someone caring for a person living with disability	19.15%	9
An Aboriginal and/or Torres Strait Islander person	4.26%	2
A person who identifies as LGBTQIA	8.51%	4
None of these	72.34%	34
Total	100%	47

Appendix 2: Online feedback from The Loop engagement survey

Below is the raw, deidentified feedback received directly from community from Question 3: Is there anything else you'd like to share about the draft Strategy? Any comments deemed inappropriate or offensive have been removed from the below data.

Question 3: Is there anything else you'd like to share about the draft Strategy?

Its not very clear from the strategy how it will address the health impacts of climate change. The focus seems to be quite a bit on reduction on GHG emissions and there is a mention on land use. But as a resident, for me, its not very clear how this will address the consequences to my health or my family and community's health. Especially when there are extreme weather events and prolonged summers, thunderstorm asthma etc.
We welcome the draft Strategy's recognition of social cohesion as a foundation for resilience. This is our priority at Wyndham Park Community Centre. We see it happen through everyday opportunities for people to make things, share skills, volunteer and build relationships with people they might otherwise never meet. Our main request is that the Strategy's implementation includes dedicated, ongoing operational funding for community infrastructure that already delivers these outcomes, including Wyndham Park Community Shed. Our community-led Shed strategy identifies sustainable funding as essential to keeping the doors open, supporting volunteers, meeting increasing safety and compliance requirements, and keeping participation affordable. The Shed brings together older residents, women, people with disability and people from different cultural backgrounds. A small paid team supports around 248 volunteer hours each week. This contribution needs a reliable funding base. Short-term project grants can support new activities, but they do not adequately cover the coordination and operating costs that make those activities possible. We are seeking a discrete funding allocation for the Shed that recognises its role and operating needs alongside the broader Centre. We would also welcome recognition of our Resilience in House program and opportunities to work with Council on building climate resilience through neighbourhood houses. These trusted local spaces can help people understand climate risks, take practical action and strengthen the relationships that support communities during difficult times. We would like to see clear commitments, funding pathways and community partnerships behind the Strategy's ambitions. Investing in the places where people already connect is a practical way to turn social cohesion into lasting community resilience.
It is great to see the draft includes urban cooling, climate resilience, greener neighbourhoods and community wellbeing. In addition to reducing urban heat, trees and vegetation provide natural shade that can help reduce UV exposure, the primary cause of skin cancer in Australia. While UV radiation levels are not currently understood to be directly affected by climate change, explicitly recognising UV protection as a co-benefit of tree canopy, shade and cooling initiatives helps ensure planning and management decisions consider both heat and UV, maximising community health, liveability and climate resilience outcomes. Consideration could also be given to climate-responsive design measures such as shade that is also UV-protective, and thoughtful surface materials that minimise surface temperatures, burn risk, glare and UV exposure. For example: Action 2.1. Strengthen climate-resilient urban greening and nature-based solutions that reduce urban heat, enhance biodiversity, improve community wellbeing and provide access to cool, UV-protective shade.
Yes , How can the Resilient Wyndham Strategy make social connection part of people's everyday lives, particularly for working residents who may not have the time to attend traditional community events? Could we trial integrated library and community-kitchen initiatives that combine convenience, access to Council services and opportunities to build relationships? Aim is to make participation fit into people's existing routines, rather than expecting busy residents to find extra time for separate community activities. This could help reduce isolation, build relationships between people from different backgrounds and make community services more accessible.

I would like to see council implement more effective measures to reduce its carbon footprint and improve resilience against significant climate events such as flooding, or global events such as fuel shortages. Things like building more main streets, allowing professional/ specialised jobs to be available within a walking/ cycling distance, or choosing to use different, higher quality materials when building infrastructure such as using permeable pavements, cobblestones, and bricks on lower volume roads and parking lots to improve ground irrigation, or mandating that black and other dark roofs are not to be installed in new construction projects to reduce the urban heat island effect.
My most pressing issues remain the rising crime rate (disengaged youth) , road accidents and traffic violations, traffic congestion, construction debris, noise pollution, poor urban planning practices (Sayers Road). All these issues don't seem to be addressed in the plan.
Cannot think of anything
A bit over the top, I think council should focus more on roads upgrades and an increase in public space for people. Also cleaning up the place, so much litter is dumped everywhere.
2.7 Require all developments, irrespective of size, to be assessed against the grand-total cumulative current and projected electricity and water demand of existing, approved, under-construction and proposed developments across Wyndham and comply with ESD. Development assessments must demonstrate that sufficient electricity and water infrastructure capacity exists to accommodate this cumulative demand without compromising community needs, environmental sustainability or Wyndham's climate-resilience objectives.
I do not believe that this is going to help residents on the ground. Council should focus on roads, rates/services and rubbish. They are in dire need. Wasting staff time and money on policies that will not usher in any tangible change in the city is wasteful and the council is out of touch.
Include social cohesion link to the infrastructure plan. For example, there is a massive problem with youth. But there is no more than a youth service bus and some activities in community centres for youth to feel welcomed. They are not welcome anywhere else! And no youth don’t only play basketball. How can we improve their identity as valued members or our communities? My starting point co designing with them
The Issue with Wyndham is that we are seeing that a lot of place do not have access to good, reliable public transport which makes social cohesion hard and also community centres are not being made with the community in mind. I think if communities centres included more regular activities like a smaller Wyn active gym, study lounges, cafes and small shops, it would allow the community to mesh together better as it creates a third place for many more types of people.
Social connection promotes inclusion and acceptance for each individual, which is important for a stronger community.
There is a lot of posturing and very little strategies. There needs to be examples of real solutions of how the aims will be achieved. For example, to cut down unnecessary fuel use, better public transport network and less need to travel long distances. For example, there needs to be a Community Centre in Werribee central as not all alternative options are near public transport.
With introduction of AI most important now for councils t prepare us for service disruption like water and electricity and internet /phone. These disruptions esp. drinking water and sewerage can have major impact i only a few hours in a city.
I think the council is moving in the right direction - especially with its emphasis on energy infrastructure and self sufficiency. However, I think more emphasis should be placed on urban greening and water retention throughout council streets. Eg, replacing nature strips with more native gardens, far more rainwater gardens instead of drains in places like carparks - and emphasis on water retention & bio-diversity protection in the councils messaging and initiatives.
Need more free community engagement activities.
It’s all very airy fairy….council want to promote social cohesion but no details as to how they will do it, same for the rest…,all written to look good with no actual plan or measurable outcomes
1. Introduce measurable performance indicators, baseline data and 2035 targets to strengthen accountability and demonstrate progress over time.

2. Develop a supporting implementation plan outlining key milestones, governance arrangements, reporting responsibilities and resourcing requirements. 3. Expand the Community Preparedness theme to provide greater focus on household preparedness, community recovery capability, resilience hubs and support for vulnerable groups. 4. Refine some action statements to make them more specific and measurable, enabling clearer monitoring and evaluation. 5. Review potential duplication between Community Preparedness and Climate Resilient Land Use Planning actions
They all sound good - not sure how we can achieve these things
Not let it 'drag on' till people lose interest in the outcomes.
I commend the council on the greening of Wyndham and flood proofing. From what I have seen, Wyndham is well ahead of many municipal authorities.
NA
What are you making people resilient to?
It's all talk
A robust strategy that outlines significant activities and events that require oversight to ensure processes and procedures are considered and put in place to make provision for appropriate action to mitigate or prevent matters that may undermine community resilience.
The draft Resilient Wyndham Strategy 2026–2035 is another long-term planning document. These strategies usually outline goals, principles, and “priority areas,” but they don’t guarantee delivery, funding, or timelines. So while the idea of the strategy points in the right direction, it won’t make Wyndham more connected, prepared or climate-resilient unless Council actually implements the actions — and historically, that’s where things stall. The draft Strategy is heavy on long-term concepts but light on concrete delivery, so the main thing I’d add is that Wyndham doesn’t need another vision document — it needs funded, time-bound actions that actually improve day-to-day resilience, like fixing basic infrastructure, maintaining drains and waterways properly, increasing tree canopy and shade, and ensuring community facilities are built and upgraded on schedule, otherwise the Strategy will end up as another plan that sounds good but doesn’t translate into real-world change.