



January 2025

Wyndham Flood Mapping – Community Engagement Report



Overview

Wyndham would like to thank the sixty-four residents that provided information about flooding as part of the recent community engagement process. The data captured as part of this community engagement exercise is very useful information, and Council would like to thank the participants who shared their local knowledge with us.

Melbourne Water and Wyndham City Council are undertaking a municipal-wide flood mapping project to provide up-to-date information on the extent of flooding across Wyndham.

The primary purpose of the community engagement exercise was to gather local information and data on historical flooding events along rivers, creeks and drains across Wyndham, which will help with the preparation of updated flood maps for the municipality.

The information gathered from this engagement exercise will be just one source of information that goes into the flood mapping project, to help build a resilient City and to facilitate robust planning for the future. These flood maps will be introduced into the Wyndham Planning Scheme at some point in the future, and further engagement will occur at that time.

Community Engagement was open from 5 August – 30 August 2024.

Methodology

The below table outlines the various methods and techniques used to engage with the community on this project. The primary engagement method was via an online mapping tool on The Loop. Participants were invited to drop a pin on a map of Wyndham to show where they have witnessed and/or experienced flooding in Wyndham. Participants were encouraged to provide as much detail as possible including dates, times and even photos of past flooding events.

Community engagement activities / tools	
Method / technique	Stakeholders engaged
Project page on The Loop	1,313 page views 1,207 total visitors to the page
Online mapping tool	64 contributions
Communications / marketing activities	
Method / technique	Details
Online promotion (Facebook - advertising)	Advertisements were placed on both sponsored and organic social media via Facebook. Reach: 37,685 Engagement: 1,333 Click through to website: 948

Loop newsletter / email

Email sent on 5/8/2024 to **1,781** registered users on The Loop notifying them of the project.

Email sent on 22/8/2024 to **7,501** Loop newsletter subscribers with a promotion of the engagement opportunity.

Map of dropped pins showing locations across Wyndham:



Contributions by location

Location	Contributions	% of contributions
Werribee	33	51.56%
Tarneit	12	18.75%
Wyndham Vale	7	10.94%
Point Cook	4	6.25%
Truganina	2	3.13%
Cocoroc	2	3.13%
Manor Lakes	1	1.56%
Laverton	1	1.56%
Hoppers Crossing	1	1.56%
Williams Landing	1	1.56%
TOTAL	64	100%

Analysis of feedback

A total of sixty-four contributions were made by the community on The Loop page with pins and comments added to the online map as shown above. The feedback covered a wide range of locations across Wyndham with ten localities represented. Werribee received over half of the contributions with 33 comments or 51% of contributions received, followed by Tarneit with 12 comments (18%), Wyndham Vale with seven comments (10%) and Point Cook with four comments (6%).

The information received included details of previous riverine and flash flooding events, photos of the October 2022 Werribee River flood, observations and locations of areas subject to inundation across the city, and the localised flood impacts on community assets such as parks, paths, pedestrian bridges and local roads across Wyndham.

The feedback received has been summarised into the following categories:

- Riverine flooding locations along the Werribee River and Skelton Creek
- Flash flooding locations.
- Parks and open space impacted by flooding, including paths and pedestrian bridges.
- Roads impacted by flash flooding.
- Historical information of past floods in 1983, 1990's and 2000's.
- Drainage assets, including retarding basins and urban waterways/drains.

Next steps

Melbourne Water will use the information gathered from the community to inform and validate the preparation of the updated flood maps which will take place in 2025.

The updated flood maps will inform updates to Special Building Overlays related to areas at risk of flooding, these overlays will be implemented as part of a planning scheme amendment process.

Please note that personal details such as names and email addresses that were captured during this engagement process have not been provided to Melbourne Water.