



June 2025

Public Toilets 2024/25: Community Engagement Report

Overview & Summary of results

As Wyndham continues to grow, planning for where public toilets are located is important to ensure we remain a liveable and accessible city. Wyndham City adopted an Open Space Public Toilet Policy in 2023 which included the endorsement of a 5-year Implementation Plan.

Council proposed the installation of four new public toilets as part of the implementation of Year 2 of the Open Space Public Toilet Policy Implementation Plan, each to service an existing District Level Park. The sites selected for delivery in 2024/25 were:

1. Everton Road Park – Truganina
2. Hodgson Avenue Park – Tarneit
3. Tom Roberts Parade Reserve – Point Cook
4. Spearmint Boulevard Park – Manor Lakes

Consultation for the proposed toilet locations occurred between 26 July and 30 August 2024. During the four-week consultation period the project loop page received **848** page views, **766** total visits and **37** contributions.

The outcome of the consultation on each site was:

Everton Road Park – Truganina

100% of responses from the community were in support of the proposed public toilet at Everton Road Park, Truganina.

Public toilets will be constructed at this site.

Hodgson Avenue Park – Tarneit

100% of responses from the community were in support of the proposed public toilet at Hodgson Avenue Park, Tarneit.

Public toilets will be constructed at this site.

Tom Roberts Parade Reserve – Point Cook

90.91% of responses from the community were in support of the proposed public toilet at Tom Roberts Parade Reserve, Point Cook.

However, detailed investigation of the service connections necessary to service the playground area identified that the sewer connection across Boardwalk Boulevard would be high cost and high risk, likely resulting in the extended closure of the road.

Unfortunately, public toilets will not be constructed at this site.

Spearmint Boulevard Park – Manor Lakes

75% of responses from the community were in support of the proposed public toilet at Spearmint Boulevard Park, Manor Lakes.

Public toilets will be constructed at this site. However, a conflict between an underground High Voltage line and the proposed new sewer line means that we're now proposing to construct the toilet block in a slightly different location—closer to the main entrance and next to the picnic area and arbour.

Methodology

The below table outlines the various methods and techniques used to engage with the community.

Community engagement activities / tools	
Method / technique	Stakeholders engaged
Project page on The Loop	848 page views 766 total visitors to the page 37 contributions
Online surveys	Everton Road Park – Truganina: 6 contributions Hodgson Avenue Park – Tarneit: 8 contributions Tom Roberts Reserve – Point Cook: 11 contributions Spearmint Boulevard Park – Manor Lakes: 12 contributions
Face-to-face engagement pop up sessions	Everton Road, Truganina consultation Saturday 10 August 11am - 12pm: 4 Residents attended. Hodgson Avenue, Tarneit consultation Saturday 10 August 12:30pm - 1:30pm: 4 Residents attended. Tom Roberts Parade, Point Cook consultation Saturday 17 August 11am – 12pm: 0 Residents attended. Spearmint Boulevard Park, Manor Lakes consultation Saturday 17 August 1pm – 2pm: 2 Residents attended.
Emails sent directly to parks@wyndham.vic.gov.au	Emails received: 5

Communications / marketing activities	
Method / technique	Details
Online promotion (Facebook - advertising)	Post 1 Reach: 9,402 Engagement: 56 Click through to website: 39 Post 2 Reach: 9,751 Engagement: 20 Click through to website: 12
Loop newsletter / email	Email sent on 26/07/2024 to 1,481 registered users on The Loop notifying them of new project. Email sent on 26/7/2024 to 7,427 Loop newsletter subscribers with a promotion of the engagement opportunity.

	Email sent on 26/7/2024 to 7,510 Loop newsletter subscribers with a promotion of the engagement opportunity.
Letter Drop (1km Radius)	Everton Road Park, Truganina Hodgson Avenue Park, Tarneit Tom Roberts Reserve, Point Cook Spearmint Boulevard Park, Manor Lakes
On-Site signage	Two signs were placed at each reserve, encouraging the community to provide their feedback

Who we heard from

Age Group

Under 9	10-14	15-19	20-24	25-29	30-34
0 %	0%	0%	5.88%	17.64%	11.76%
35-39	40-44	45-49	50-54	55-59	60-64
26.47%	14.70%	17.64%	0%	0%	5.88%
65-69	70-74	75-79	80-84	85 and over	
0%	0%	0%	0%	0%	

Gender

Male	Female	Prefer not to say	I identify as
48%	48%	4%	0%

Suburb

Cocoroc	Eynesbury	Hoppers Crossing	Laverton	Laverton North	Little River
0%	0%	2.72%	0	0	0 %
Mambourin	Manor Lakes	Mount Cottrell	Point Cook	Tarneit	Truganina
0%	0%	0%	18.91%	18.91%	24.32%
Werribee	Werribee South	Williams Landing	Wyndham Vale	Quandong	
2.70%	0%	2.70%	8.18%	0%	

Self-described / identified

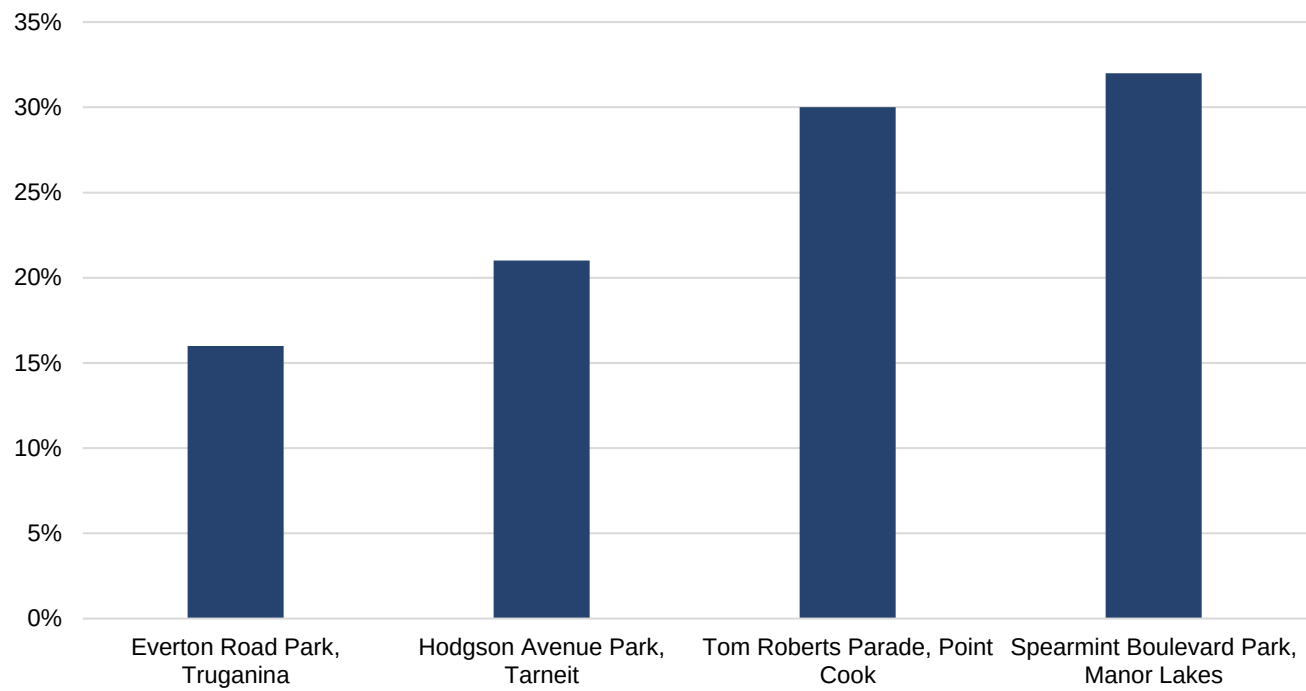
A person living with and/or caring for a person living with disability	An Aboriginal and/or Torres Strait Islander person	A person who identifies as LGBTIQ+	Prefer not to say	None of these
8.18%	2.72%	14.70%	29.72%	37.83%

Do you speak a language other than English at home?

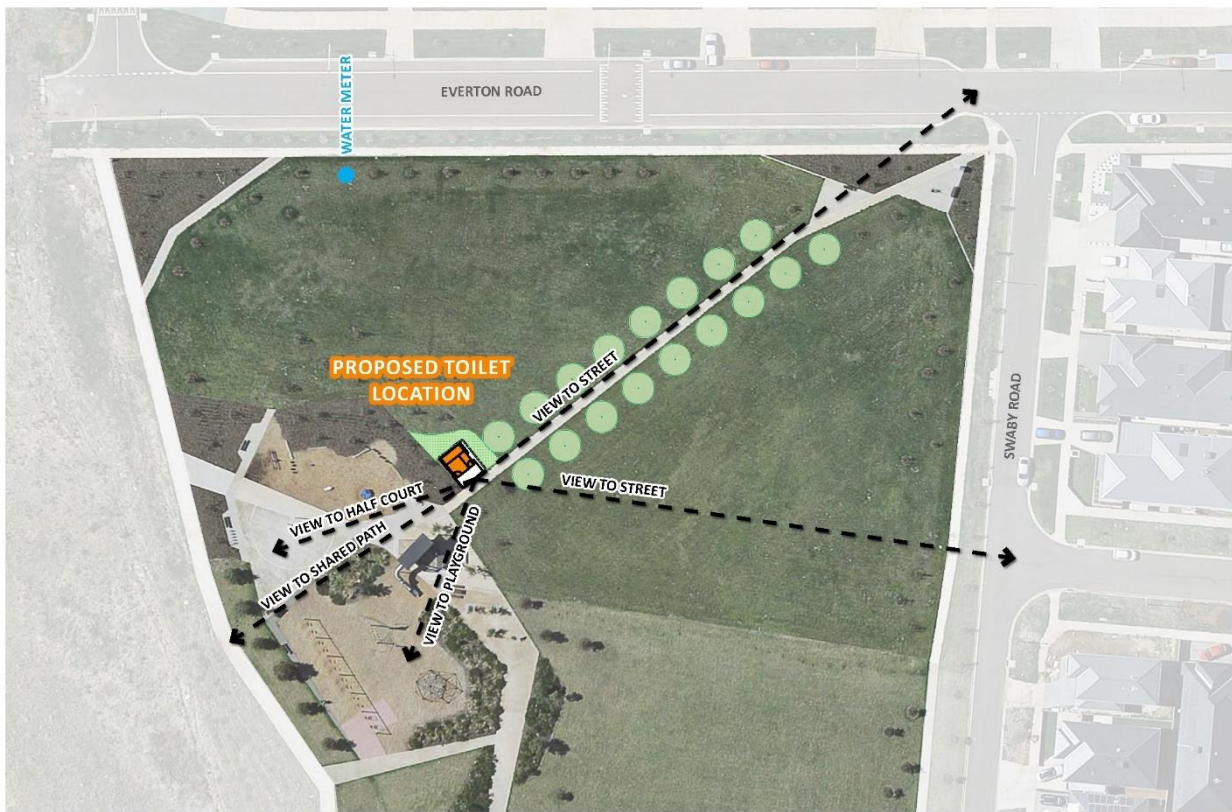
Yes	No
56.75%	43.25%

SUMMARY OF FEEDBACK:

What new public toilet would you like to provide feedback on?



Everton Road Park, Truganina



Everton Rd Park, Truganina
Concept Plan



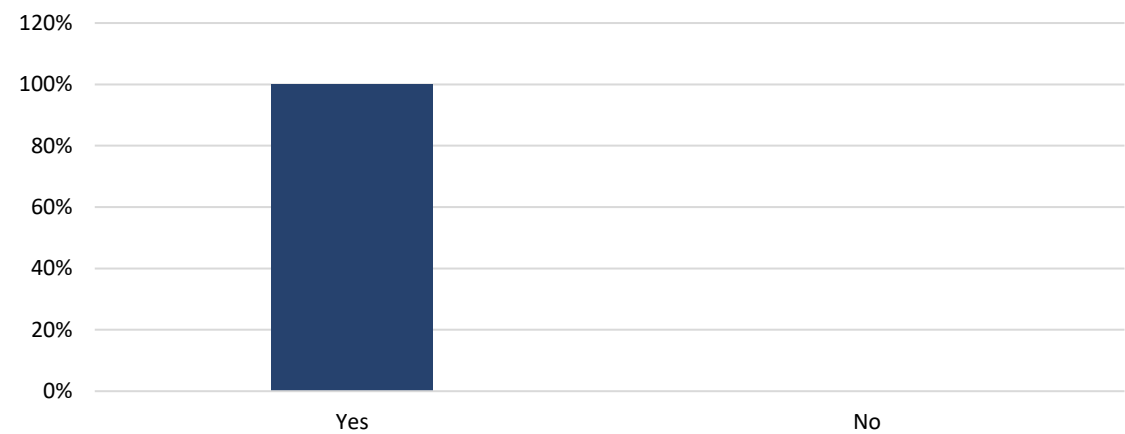
100% of responses from the community were in support of the proposed public toilet at Everton Road Park, Truganina.

Public toilets will be constructed at this site.

SUMMARY OF FEEDBACK: Everton Road Park, Truganina

We asked:

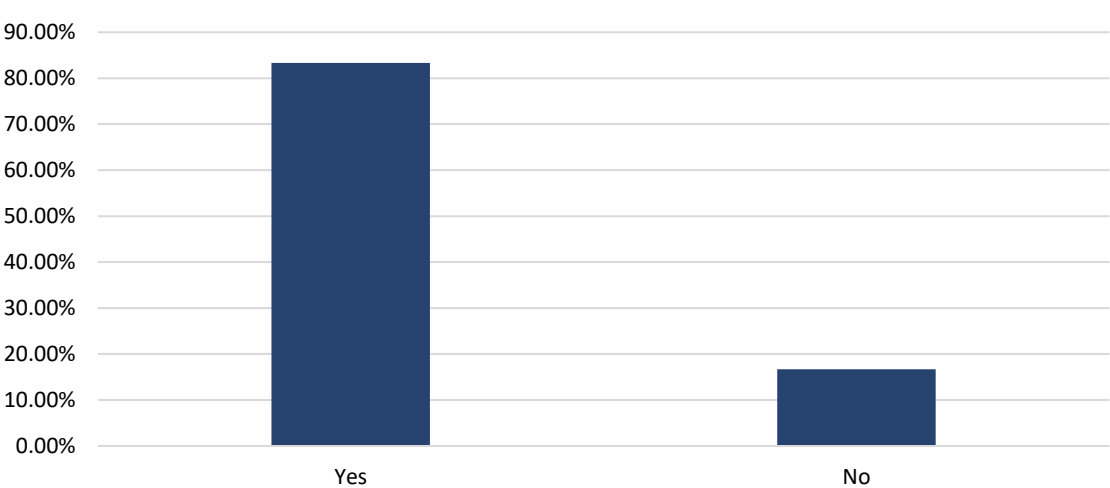
Do you agree with Everton Road in Truganina as the location for a new public toilet?



We Asked	You Said	We did / We're doing
Why not?	No Comments	

We asked:

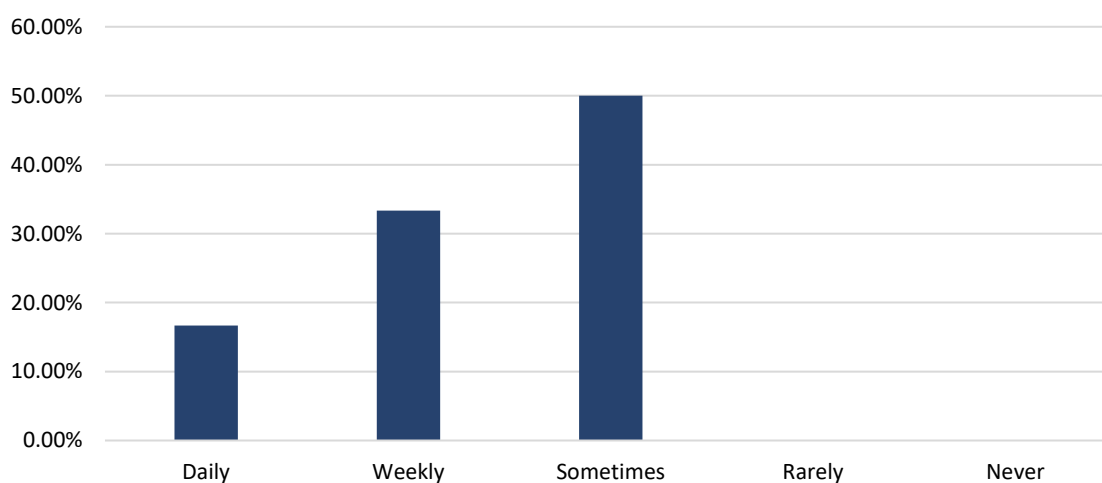
Are you happy with the site location in the park?



We Asked	You Said	We did / We're doing
Why not?	It should be between the bike path and the park.	The proposed location of the public toilet was selected to comply with Crime Prevention Through Environmental Design (CPTED) principles. View lines to the toilet and waiting area are kept open and clear of shrubs to allow passive surveillance from passing cars, and surrounding people and homes.

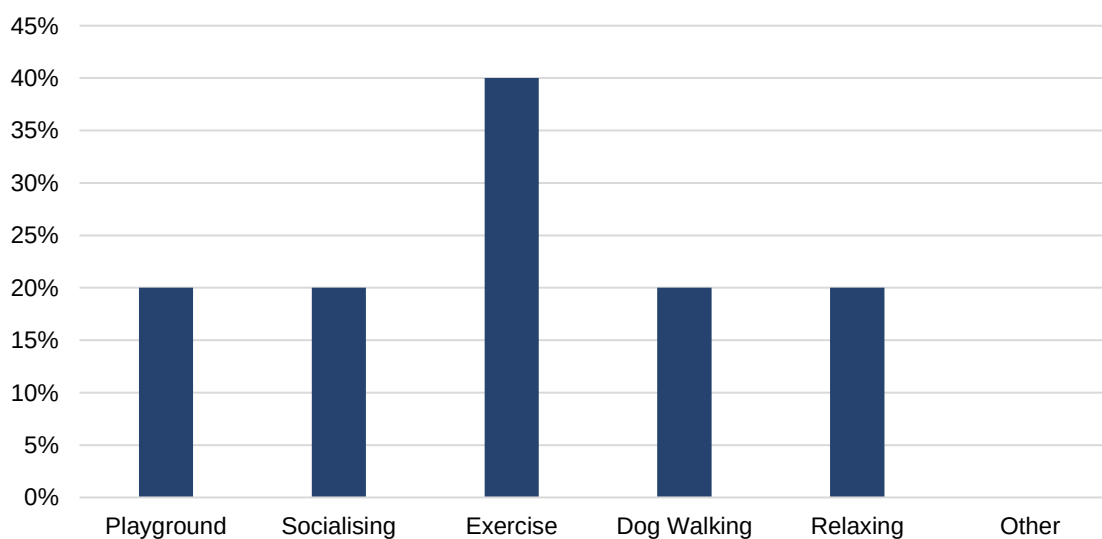
We asked:

How often do you visit this location?



We asked:

Why do you usually visit this location?



We Asked	You Said	We did / We're doing
Is there anything else you'd like to tell us?	Thank you so much for building it!	Noted – public toilets will be constructed at this site
	There are a number of older gentlemen that urinate along this area which is extremely disgusting!	
	As a part of the larger Skeleton Creek Bike Path project, it would be ideal if we could have the toilet facilities situated between the bike path and the park. Additionally, it would be beneficial to have a bike station equipped with all the necessary tools for bike maintenance. By connecting Skeleton Creek through the Westbrook estate, we could create a continuous bike path all the way to Werribee, and potentially extend it to the beach in the future.	The proposed toilets are located to be close to the maximum number of park users (at the playground) and closer to the road where there will be the most passive surveillance. The park and it's new toilet will act as a node for cyclists. However, additional infrastructure to support cycling is not part of the project scope.
	Needs solar sensor lights on toilet block.	The proposed standard toilet building will be equipped with external motion sensor lighting.

Hodgson Avenue Park, Tarneit



Hodgson Avenue Park, Tarneit
Concept Plan



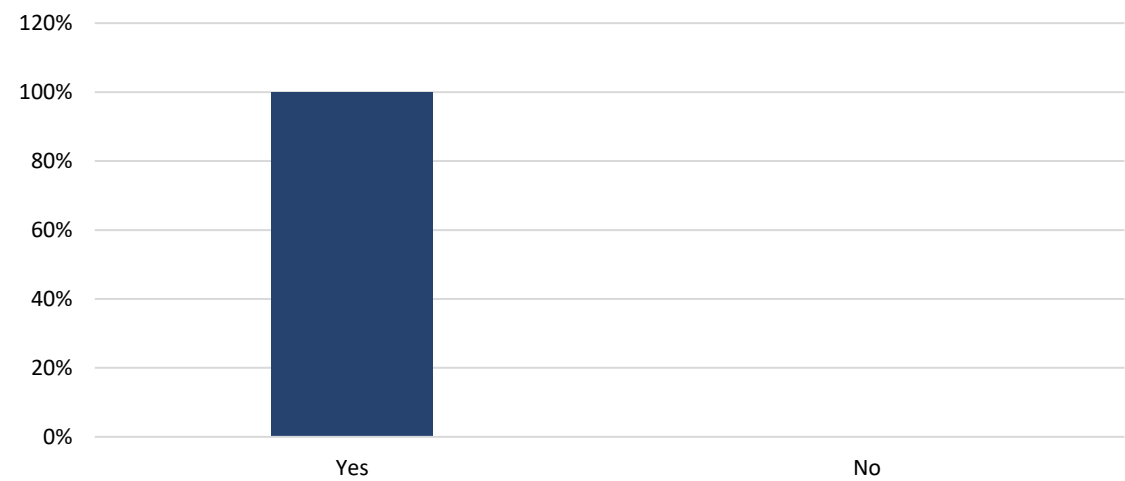
100% of responses from the community were in support of the proposed public toilet at Hodgson Avenue Park, Tarneit.

Public toilets will be constructed at this site.

SUMMARY OF FEEDBACK: Hodgson Avenue Park, Tarneit

We asked:

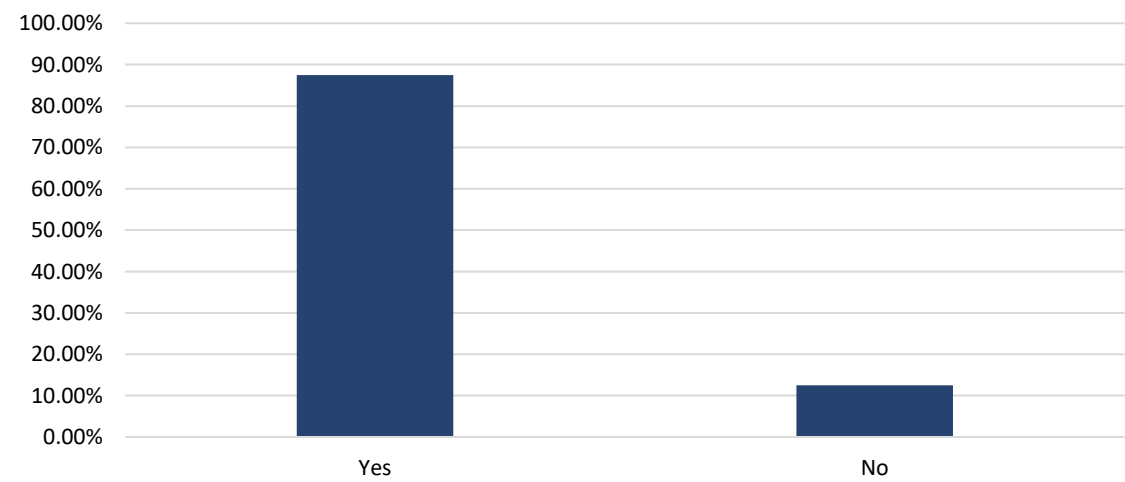
Do you agree with Hodgson Avenue as the location for a new public toilet?



We Asked	You Said	We did / We're doing
Why Not?	No Comments	

We asked:

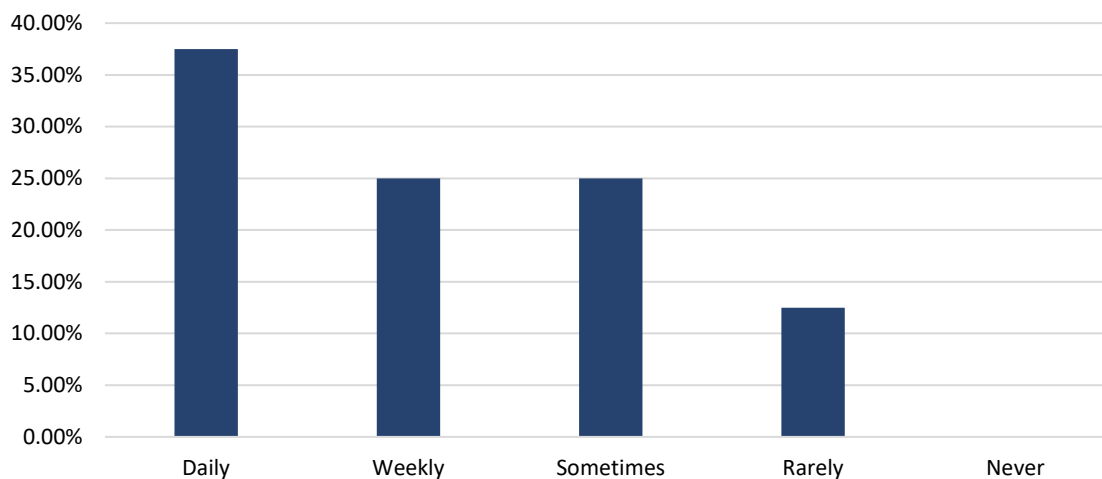
Are you happy with the location within the park?



We Asked	You Said	We did / We're doing
Why Not?	Seems too far out if on the other side of the park, could potentially be in a more central location.	The proposed location of the public toilet was selected to comply with Crime Prevention Through Environmental Design (CPTED) principles. The flat site, close to the road and picnic area with open sight lines was chosen for maximum convenience and safety.

We asked:

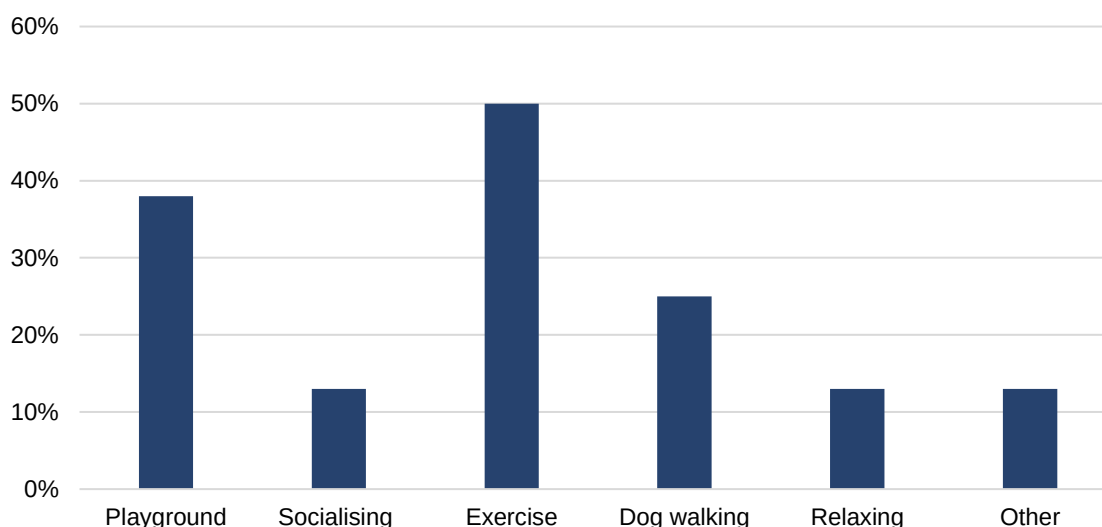
How often do you visit this location?



SUMMARY OF FEEDBACK:

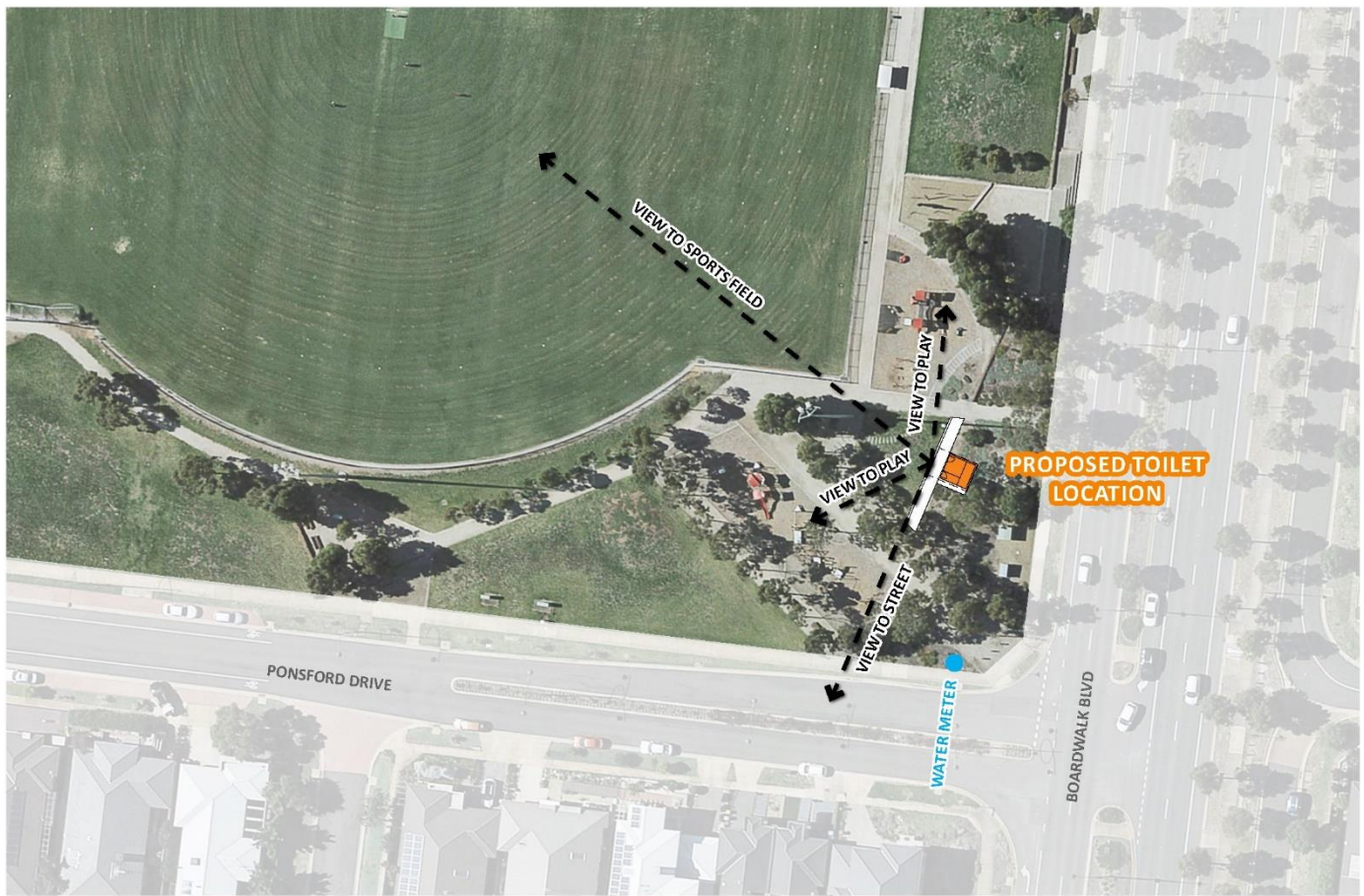
We Asked:

Why do you usually visit this location?



We Asked	You Said	We did / We're doing
Is there anything else you'd like to tell us?	Fantastic news of building this public toilet. Hoping it would be locked during nighttime to ward off Drug Addicts. Any chance of installing a Surveillance Camera right outside of the toilet to safeguard.	Proposed toilets are located and designed according to Crime Prevention Through Environmental Design (CPTED) principles. View lines to the toilet and waiting area are kept open and clear of shrubs to allow passive surveillance from passing cars, and surrounding people and homes. The proposed toilets will include an autolocking system to all doors ensuring they will be locked between dusk and dawn. Motion sensor lights are mounted on the toilet exterior to deter anti-social behaviour around them after dark.
	Need to change the policy level need to include other busy areas where residents like to walk example Butterfly Blvd 6km circle but no public Toilet. Residents need homes and cannot enjoy walking or park facilities.	During the development of the new Policy 42 parks were identified as meeting the current criteria set for public toilets. Expanding the policy to include sites below a District Level Park is not feasible nor supported.
	Need toilet and for kids also Finally, this park will have toilets! I can now host my kid's birthday parties at this park, whereas without toilets I can't!	Noted – public toilets will be constructed at this site

Tom Roberts Parade Reserve, Point Cook



Tom Roberts Reserve, Point Cook
Concept Plan



90.91% of responses from the community were in support of the proposed public toilet at Tom Roberts Parade Reserve, Point Cook.

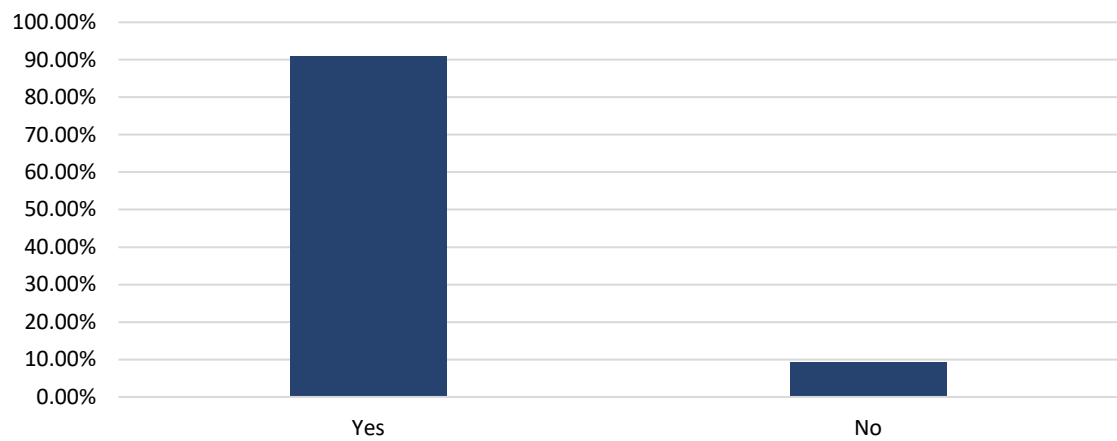
Unfortunately public toilets will not be constructed at this site. Detailed investigation of the service connections necessary to service the playground area identified that the sewer connection across Boardwalk Boulevard would be high cost and high risk, likely resulting in the extended closure of the road.

Park users will be required to use the toilets located in the sporting pavilion at the other end of the reserve, 200m to the north.

SUMMARY OF FEEDBACK: Tom Roberts Parade Reserve, Point Cook

We asked:

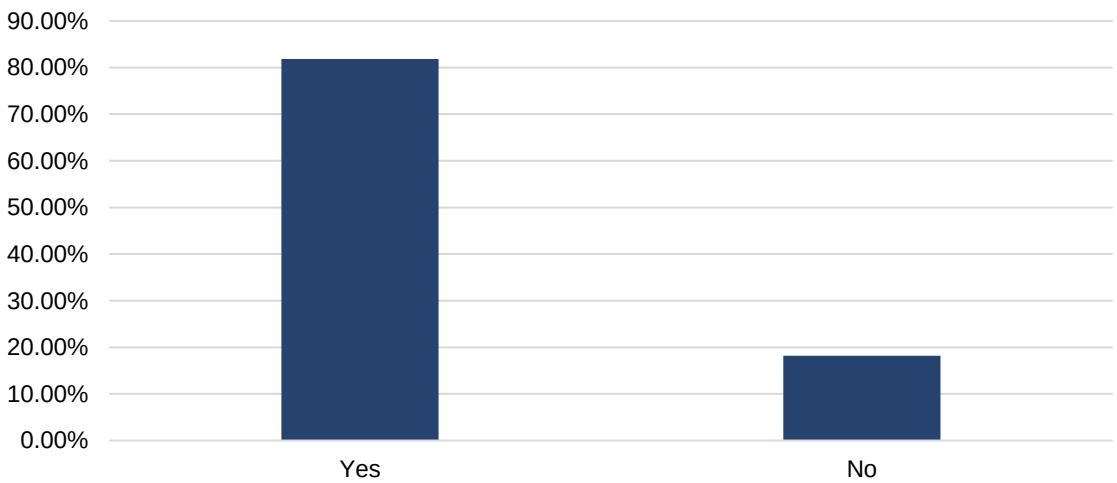
Do you agree with Tom Roberts Parade Reserve in Point Cook as the location for a new public toilet?



We Asked	You Said	We did / We're doing
Why Not?	It will become a dirty spot.	Public toilets are cleaned at least daily, with those with higher usage cleaned twice a day. Toilets are monitored to ensure that cleaning is increased if visitation increases.

We asked:

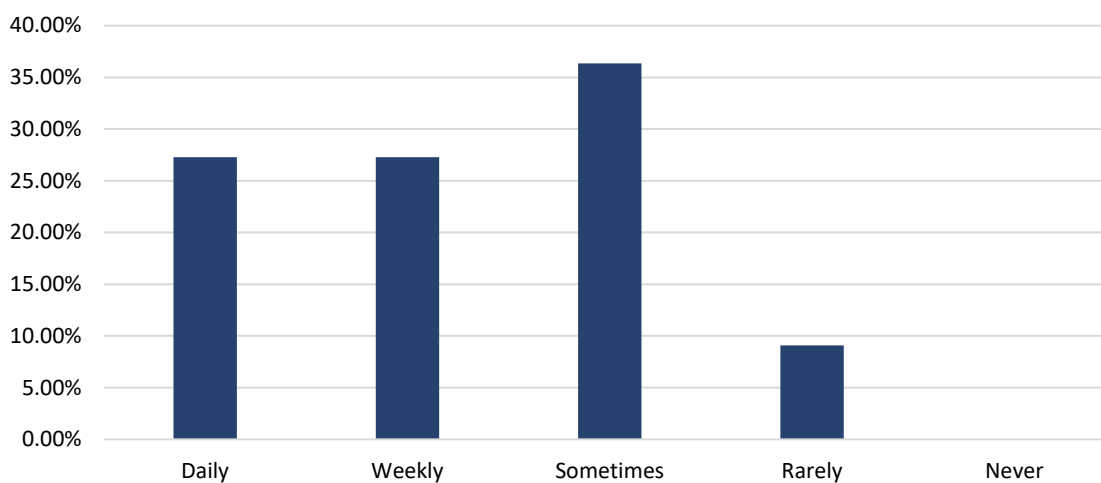
Are you happy with the location of the toilet within the park?



We Asked	You Said	We did / We're doing
Why Not?	Not ideal place and would not recommend	The proposed public toilets must be located and designed to meet Crime Prevention Through Environmental Design (CPTED) principles. These principles require view lines to the toilet and waiting area be kept open and clear of shrubs to allow passive surveillance from passing cars, and surrounding people and homes.

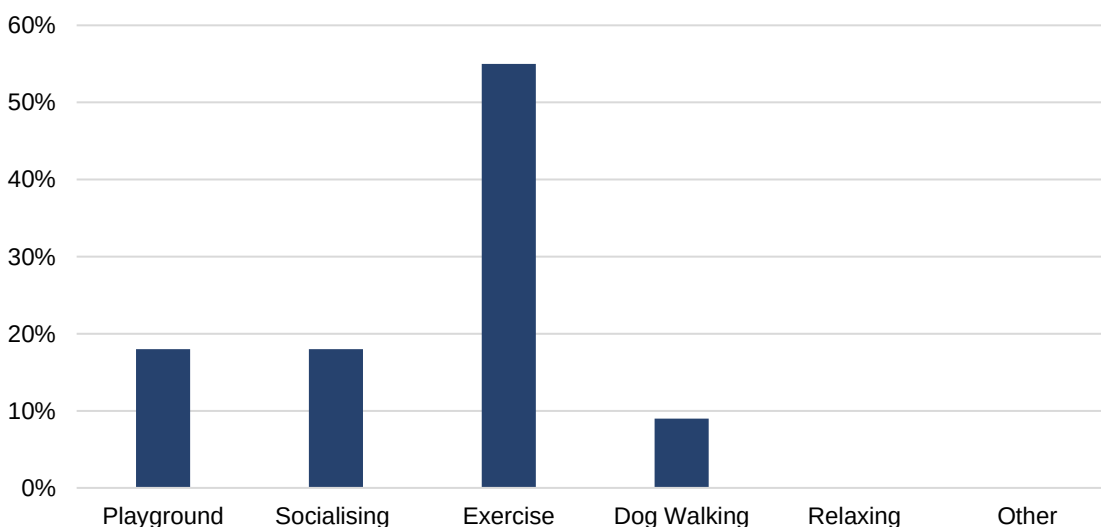
We asked:

How often do you visit this location?



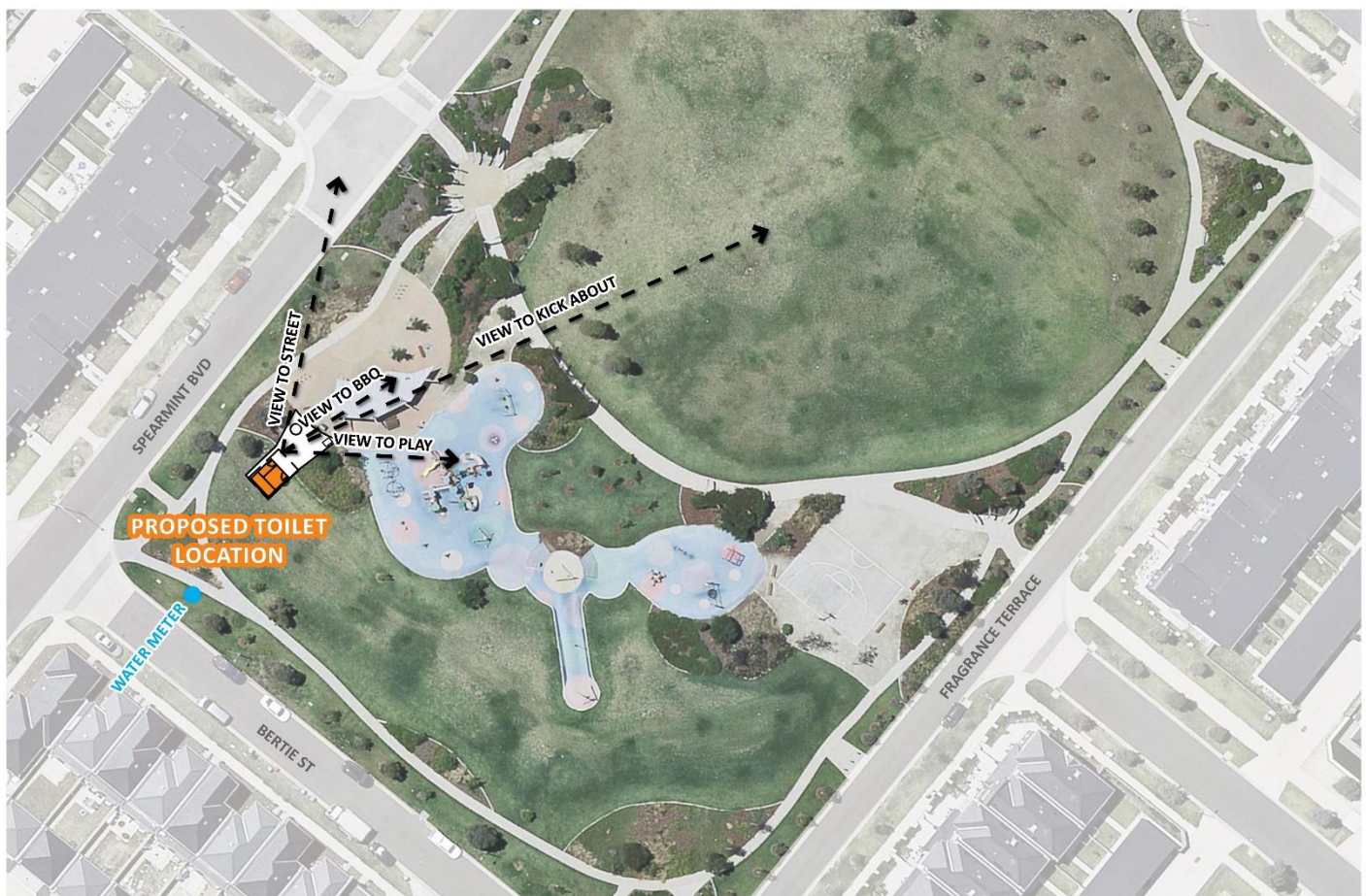
We Asked:

Why do you usually visit this location?



We Asked	You Said	We did / We're doing
Is there anything else you'd like to tell us?	It's great that you're finally doing this. When I used to take my children to this park 20 years ago when we first moved into the area, it was so frustrating to have to leave whenever one of them needed a toilet. I'm also pleased they will be locked at night to prevent vandalism. I hope they will be clean.	Noted – unfortunately public toilets will not be constructed at this site. All public toilets are cleaned at least daily, with those with higher usage cleaned twice a day. Toilets are monitored to ensure that cleaning is increased if visitation increases
	The toilet should be constructed on priority. It can be a good social space for community. shaded tables and barbecue would be appreciated as well	Noted – unfortunately public toilets will not be constructed at this site.
	This bathroom may be quite popular and would likely need additional cleaning. It may be useful to include an attached child seat	Noted – unfortunately public toilets will not be constructed at this site.

Spearmint Boulevard Park, Manor Lakes



Spearmint Boulevard Park, Wyndham Vale
Concept Plan



75% of responses from the community were in support of the proposed public toilet at Spearmint Boulevard Park, Manor Lakes.

Public toilets will be constructed at this site.

A conflict between an underground High Voltage line and the proposed new sewer line means that we're now proposing to construct the toilet block in a location slightly further north in the park—closer to the main entrance and intersection and next to the picnic area and harbour. The original location is shown above, and the newly proposed location is shown on the next page.

SUMMARY OF FEEDBACK: Spearmint Boulevard Park, Manor Lakes

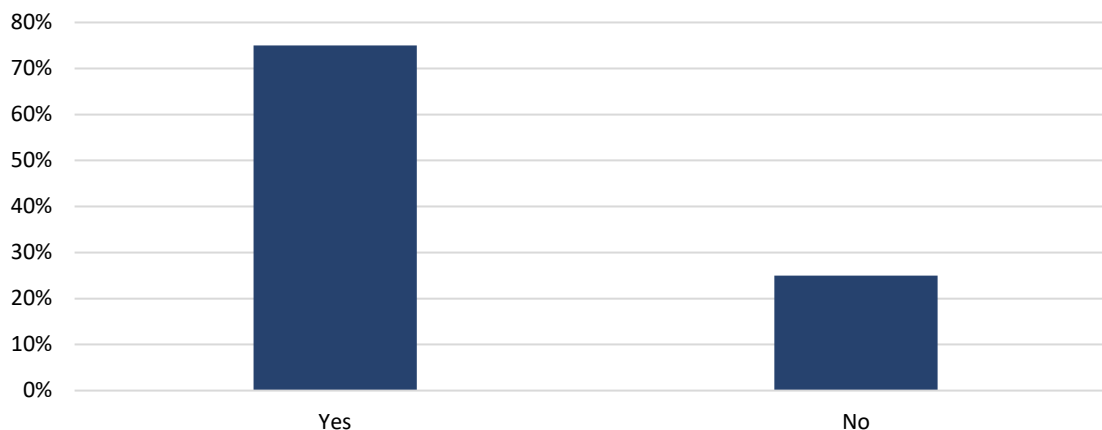


Location comparison plans (above: revised location closer to the intersection of Honeycomb Avenue and the park entry, below: original location)



We asked:

Do you agree with Spearmint Boulevard as the location for a new public toilet?

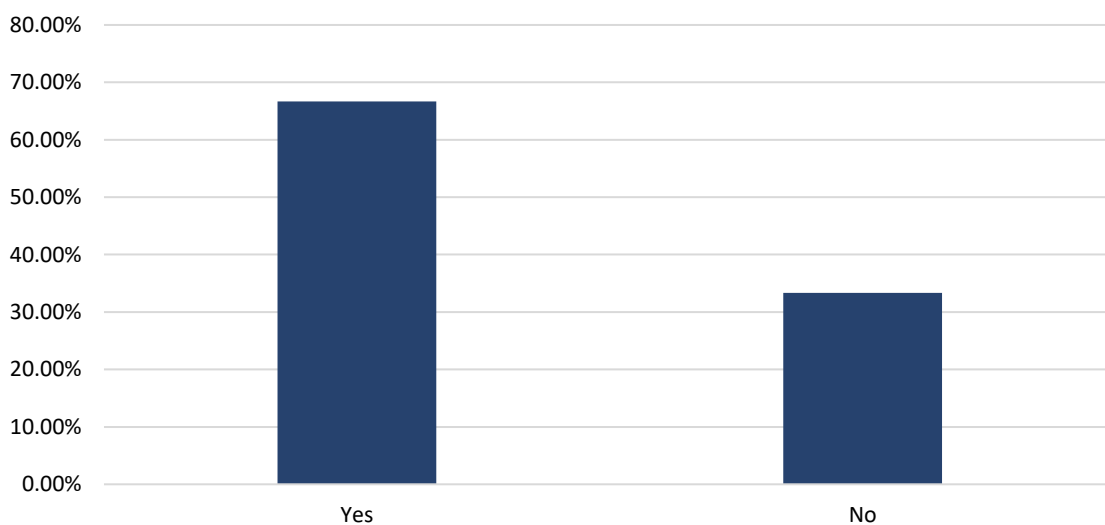


We Asked	You Said	We did / We're doing
Why not?	There are already numerous teenagers that loiter at this park. It is the only park close by that caters for young children and I believe toilets will provide a place for people to be able to do the wrong thing and illegal activity	Proposed toilets are located and designed according to Crime Prevention Through Environmental Design (CPTED) principles. View lines to the toilet and waiting area are kept open and clear of shrubs to allow passive surveillance from passing cars, and surrounding people and homes. The proposed toilets will include auto-locking to all doors ensuring they will be locked between dusk and dawn. Motion sensor lights are mounted on the toilet exterior to deter antisocial behaviour around them after dark.
	It is not the busiest of the parks to have its own dedicated toilets.	The park is designated as a District Park with recently upgraded play areas, BBQs and a basketball key. The park is designed to encourage longer stays. The Wyndham Public Toilet Policy nominates District Parks as requiring public toilets to support longer stays, including kids' birthday parties etc. A public toilet is proposed to better support the current use of the upgraded park by the

		community and is not expected to increase visitation significantly on its own.
	No because they are not gender specific and far apart. I would not want my child to feel unsafe and be followed inside by a grown-up stranger if I had any kids.	The provision of unisex toilets is a requirement of the Wyndham Public Toilet Policy. The unisex DDA cubicles make for a great family friendly bathroom for mums, dads, carers, and kids to use together.

We asked:

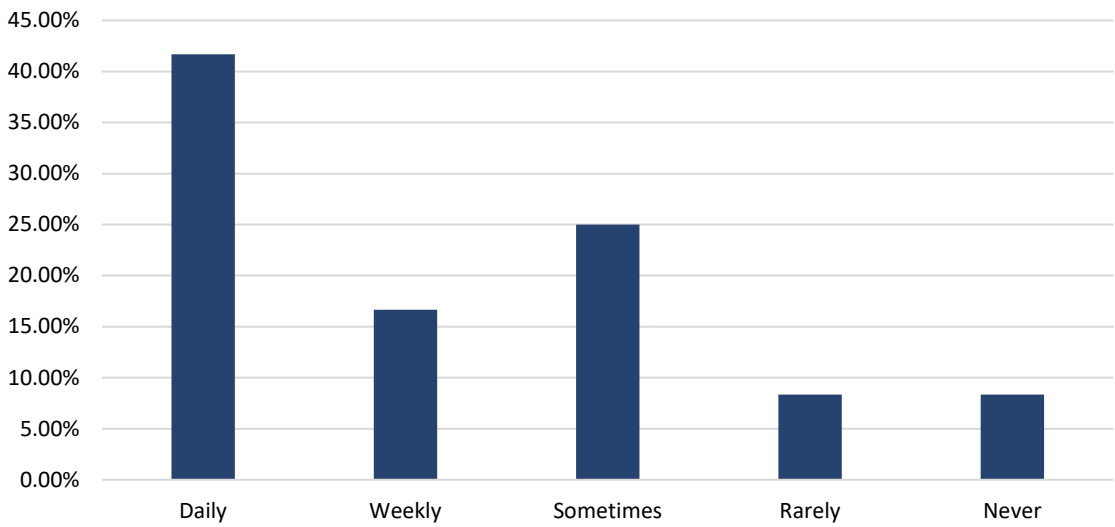
Are you happy with the location of the toilet in the park?



We Asked	You Said	We did / We're doing
Why not?	If I bought a house across the road with park views and someone wanted/puts a toilet block in front of my house I'd be majorly annoyed.	Proposed toilets are located and designed according to Crime Prevention Through Environmental Design (CPTED) principles. View lines to the toilet and waiting area are kept open and clear of shrubs to allow passive surveillance from passing cars, and surrounding people and homes. The proposed toilets will include an auto-locking system to all doors which ensures they will be locked between dusk and dawn. Motion sensor lights are mounted on the toilet exterior to deter antisocial behaviour around them after dark.
	No because a lot of the youth today love to vandalise and mess around with bathrooms and public property.	

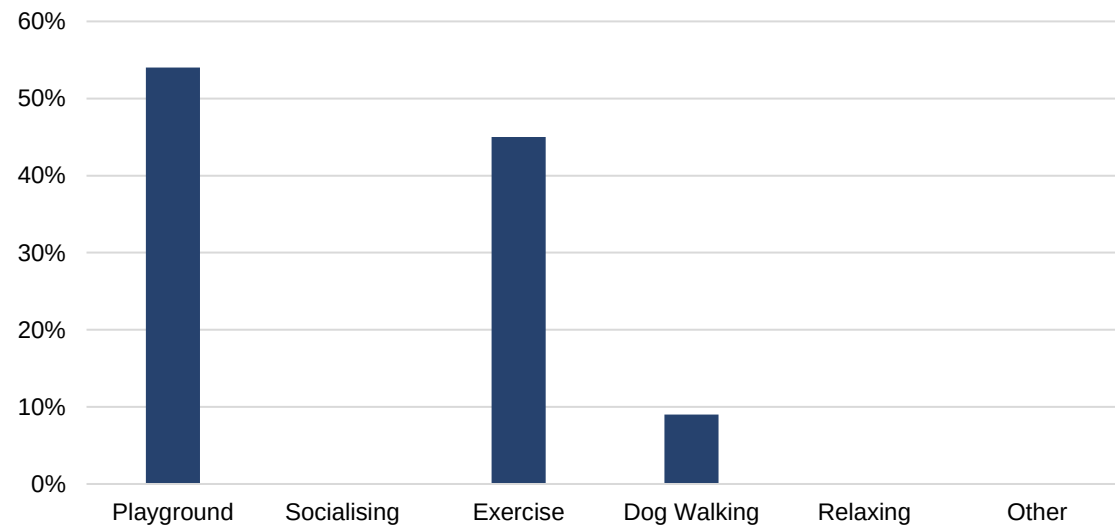
We asked:

How often do you visit this location?



We asked:

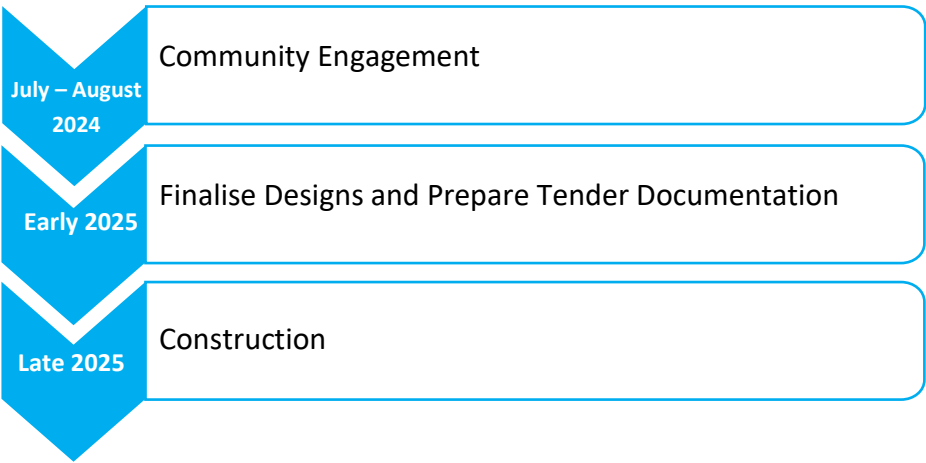
Why do you usually visit this location?



We Asked	You Said	We did / We're doing
Is there anything else you'd like to tell us?	If that's going to be final location at least plant plants/trees to at least hide it to a degree and install a sign. Whoever reads this think as if this was going to get built across the road about 20-30 metres from your front door. You wouldn't like it.	Hiding toilets from view amongst vegetation and away from activity is proven to lead to higher rates of antisocial behaviour.
	Better spot would be at intersection of Spearmint Boulevard and Honeycomb Avenue on edge of footy oval.	Noted – the location has been revised to be at the intersection of Spearmint Boulevard and Honeycomb Avenue.
	A toilet is very well needed at this location. There are always many families there on weekdays and weekends, birthday celebrations and more! As someone who has a medical condition and a child who will be soon toilet training, a toilet at this location will be very well welcomed!	Noted – public toilets will be constructed at this site
	I don't want gender neutral bathrooms, if they were boys' toilets on one side of the park and girls toilets on the other side and then an abilities toilets somewhere else then that wouldn't be a problem.	As per Wyndham City Councils Open Space Public Toilet Policy toilet cubicles are to be gender neutral.

NEXT STEPS:

STAGES OF THE PROJECT



HOW CAN PARTICIPANTS STAY INVOLVED/INFORMED?

Participants can stay informed by visiting the Loop page and selecting to “Follow” the project. Updates will be posted on The Loop and the project timeline will be updated to reflect project status.

Participants can also stay informed with updates available on Council’s Capital Works Dashboard www.wyndham.vic.gov.au/capitalworksdashboard.